Customer Connection



Energy news for our customers



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Setting the base for a stronger energy system and future

We've powered our communities for more than a century. And as technologies continue to advance, we're taking the necessary steps to keep providing the reliable, low-cost electricity you depend on.

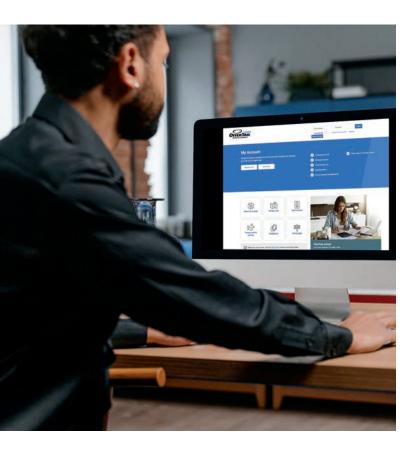
Why advanced meters benefit you

Advancements to our energy system help us provide new tools for you to save energy and money. This includes transitioning to upgraded technologies, such as **Advanced Metering Infrastructure (AMI)**. When combined with the systems we have in place today—and those we've identified for future implementation—you'll have more visibility into your energy use (helping you save energy and money) and we'll be able to respond to outages faster and more precisely.

How advanced meters work

Electric meters measure the amount of electricity delivered to a home or building. An advanced meter captures and reports electricity use and provides real-time information via a secure wireless communications network, allowing for two-way communication between the device and Otter Tail Power.

We've started installing advanced meters at customers' homes and businesses throughout our service area and plan to finish installations in early 2025. Expect to receive mailings from us a few weeks before we upgrade your meter





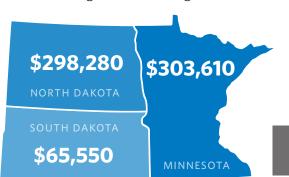


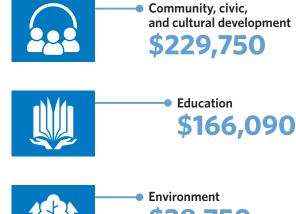
Partnering for positive impact

The Otter Tail Power Company Foundation provides donations that support community efforts to teach our young people, invest in our current and future workforce, create vibrant culture and vital communities, improve health and human services, and protect our natural resources.

Last year our Foundation awarded **\$667,440** to strengthen communities through projects and organizations focused on one or more of our priority giving areas.

"We received abundant requests and are inspired by the remarkable projects and initiatives submitted in 2023," said Stephanie Hoff, Director, Communications, and Foundation President. "Our tradition of giving to and caring for our communities is at the core of who we are, and we're eager to continue making a difference together in 2024."









Health and human services \$232,850

Find our funding guidelines and application at otpco.com/foundation.

Your account, your way!

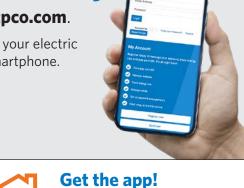
Explore our online portal at otpco.com.

Use our **My Account** portal to manage your electric service account online or from your smartphone.

It offers:

- A customizable view.
- Interactive usage information.
- Alerts.
- Service request options.
- A robust bill payment service.

And much more!





Download **My Meter** at Google Play or the Apple App Store. Open and





April is National Safe Digging Month!

Whether you're a homeowner planting trees or a contractor excavating a lot, always call 811 before starting a project that involves digging. We'll mark underground lines to help you stay safe and avoid an accidental outage.

Find more information at otpco.com/BeforeYouDig.

Customers' cookery



Ingredients:

1 bag Doritos

1 - 16 ounce sour cream

1 bag marble jack cheese

1 - 8 ounce can tomato paste 1 pound hamburger

1 package taco seasoning 1 can crescent rolls

1 onion, chopped

Any additional desired taco fixings

Directions:

Preheat oven to 350°F. Brown hamburger in large skillet with chopped onions. Drain. Return to heat with taco seasoning and ¼ cup water.

Unroll crescent rolls and press into bottom of pan until all holes are filled to form a crust. In skillet, add tomato paste (or taco sauce if desired) and water as needed.

Scoop 2-3 large spoonfuls of taco meat onto crescent roll crust, then add a layer of sour cream and a layer of shredded cheese. Cover with a thick layer of slightly crushed Doritos. Add final layers of meat, sour cream, and shredded cheese and bake for 45 minutes or until cheese is bubbly and crust is fully cooked.

Submitted by Autumn Johnson, Fergus Falls, MN

Customer Connection Otter Tail Power Company P.O. Box 496 Fergus Falls, MN 56538-0496 otpco.com 800-257-4044 or 218-739-8877

Send your favorite recipe to communications@otpco.com or to the above address.

you a gift of thanks.

