

See this month's Energy and Renewable Adjustment charges

HOW TO READ YOUR STATEMENT

A. Return portion: Whether paying by mail or in person, return this stub with your payment. It includes:

1. Optional enrollment to buy Otter Tail Corporation stock. Your statement will reflect the amount you select during enrollment.
2. Optional donation to help provide energy assistance to those in need in North Dakota.
3. Your name and mailing address.
4. The date your payment is due.
5. The amount due for this period.

B. Account status: This portion of your statement brings you up-to-date on your account. It includes:

6. Your account number.
7. The address where you receive electrical services.
8. The billing date.
9. Previous payment on your account.
10. Details regarding Even Monthly Payment Plan.
11. The address and phone number of the Customer Service Center serving your account.

C. Account detail: This portion of your statement tells how you used electricity during the billing period. It includes:

12. The type of service for which you are being billed and which seasonal rates are applied.
13. Your meter readings and the dates they were taken.

14. Total kilowatt-hours used for each type of service.
15. Details of charges, including the rates used to calculate your billing.
16. Costs for compliance with Federal EPA rules, which allows our company to recover costs that we incur at our electric generation facilities to meet new federal environmental quality requirements.
17. The Energy and Renewable Adjustment, which includes four components.
 1. The energy adjustment, which includes the cost of fuel we use to generate electricity to serve our retail customers, transportation costs for that fuel, and costs we incur to buy energy to supplement our own power plants. These costs include reagent and emission allowances.
 2. The renewable resource adjustment, which allows our company to recover costs associated with renewable energy facilities that we own.
 3. The transmission cost recovery rider, which allows our company to recover costs associated with transmission additions designed to meet our customers' growing energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.
 4. The generation cost recovery rider, which allows our company to recover costs associated with new generation facilities to provide additional capacity, dispatchable energy, and grid support to meet our customer's electric needs.

Important information on the back too!

Look on the back of your statement for a graph depicting your electricity use during the last twenty five months, space to report an address change, information explaining how you may pay by credit card, and other special messages.

01 0 * 4 0000

Check for mailing address change (see reverse side)

21825761 6 000017000 13

OTTER TAIL POWER COMPANY
PO BOX 2002
FERGUS FALLS MN 56538-2002

|||||

Stock purch via Ready Check: \$30.00

Energy Share Donation \$ _____

MARY CUSTOMER
1234 ELM ST E
ANYTOWN, ND 58301

02

Due Date: **Dec 11, 2018**

Amount Due: **\$170.00**

This is a Ready Check account. The amount paid by your bank this month was \$200.00 including stock purchase.

Your payment is recorded upon receipt. Please allow sufficient mailing time. COPY-DO NOT PAY 21825761-6 \$170.00 EMP

Status of Your Account

Account Number: **21825761**

MARY CUSTOMER

1234 ELM ST E
ANYTOWN, ND 58301

Billing Date: Nov 15, 2018

If payment is not credited to your account by Dec 11, 2018, a late payment charge of 1.5% (18% per year) or a minimum of \$1.00 will be charged, whichever is greater.

Previous Payment: 11/12/18 200.00

Current EMP: 170.00

Amount Due: \$170.00

Even Monthly Payment Status

Current EMP payment due: 170.00

Your month 4' EMP Balance after payment: 289.78 Credit

We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 800-257-4044 or 218-739-8877.

Write our office at:
PO BOX 2002
FERGUS FALLS MN 56538-2002

www.otpco.com

Account Detail (21825761)

01. Residential Serv Winter		02. Small Dual Fuel Winter		03. Other Charges/Credits	
P 11/15/18 Reading	3011	P 11/15/18 Reading	2196	Interim Rate Adjustment	5.33
10/15/18 Reading	2486	10/15/18 Reading	1411	Costs for compliance with Federal EPA Rules	5.38
Kilowatt Hours Used	525	Kilowatt Hours Used	785	Energy and Renewable Adj	3.58
Customer Charge (8.00 x 12/365) x 31	8.15	Customer Charge (2.00 x 12/365) x 31	2.04		
525 kWh at .07493	39.34	Facilities Charge (5.00 x 12/365) x 31	5.10		
		785 kWh at .03081	24.19		
Total:(01)	47.49	Total:(02)	31.33	Total:(03)	14.29
Customer Charge and Fixed Facilities Charge are prorated based on Fixed Monthly Charge x 12/365 x days in billing period. For more information refer to www.otpco.com.			*P Indicates Prorated Billing	Current Billing:	93.11

More account information on back.

For more information about what's included in item 17 visit us online at www.otpco.com.

Click on *Account Help*, *How to read your bill*, and *North Dakota bill*.