

See this month's Resource Adjustment charges

HOW TO READ YOUR STATEMENT

- Optional enrollment to buy Otter Tail Corporation stock through Ready Check. Your statement will reflect the amount you select during enrollment.
- Optional donation to help provide energy assistance to those in need in Minnesota.
- Customer's name and mailing address.
- Due date of the billing.
- The total amount due is printed on the part of the statement you return with your payment as well as on the portion you retain for your records.
- This area will indicate whether your account is on the Ready Check program.
- Your account number.
- Address at which you receive service. It may differ from your mailing address.
- Previous payment made.
- Name, address, and phone number of the Otter Tail Power Company office serving your account.
- Indicates type of service by meter. Rate schedules can be viewed on our web site or obtained from Customer Service.
- Service dates of this billing.
- The difference between last month's reading (previous) and this month's reading (present) is the number of kilowatt-hours (kwh) used.

- The Resource Adjustment reflects six costs:
 - The energy adjustment**, which includes the cost of fuel we use to generate electricity to serve our retail customers, transportation costs for that fuel, and costs we incur to buy energy to supplement our own power plants, minus a base cost for energy that already is part of the per-kilowatt-hour rate you pay.
 - The Conservation Improvement Program surcharge**, which represents our investment in energy-efficiency programs that help our customers save energy.
 - The transmission cost recovery rider**, which allows our company to recover costs associated with transmission additions designed to meet our customers' growing energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.
 - The environmental cost recovery rider**, which allows our company to recover costs that we incur to meet new state or federal environmental quality requirements for our electric generating facilities.
 - The renewable resource adjustment**, which allows our company to recover costs previously offset by production tax credits associated with our renewable energy facilities.
 - The Energy-Intensive, Trade-Exposed (EITE) Surcharge Rate**, applies to customers who do not qualify for the EITE rate. Minnesota's energy policy supports lower electric rates for energy-intensive, trade-exposed customers.
- State or local taxes.

01 0 * 4 0000

Check for mailing address change (see reverse side)

21824281 6 000021000 19

OTTER TAIL POWER COMPANY
PO BOX 2002
FERGUS FALLS MN 56538-2002

Stock purch via Ready Check: \$30.00

Reach Out For Warmth Donation \$

MARY CUSTOMER
1234 ELM ST E
ANYTOWN, MN 56537-0496

Due Date: **Jan 16, 2019**

Amount Due: **\$210.00**

This is a Ready Check account. The amount paid by your bank this month was \$30.00. + Plus stock purchase

Your payment is recorded upon receipt. Please allow sufficient mailing time. COPY-DO NOT PAY 21824281-6 \$210.00 EMP

Status of Your Account

Account Number: **21824281**

MARY CUSTOMER

1234 ELM ST E
ANYTOWN, MN 56537

Billing Date: **Dec 14, 2018**

Previous Payment: 12/12/18 240.00

Current EMP: 210.00

Amount Due: **\$210.00**

Even Monthly Payment Status

Current EMP payment due: 210.00
Credit balance interest: 0.02 CR
Your month 7 EMP Balance after payment: 742.37 Credit

Write our office at:
PO BOX 2002
FERGUS FALLS MN 56538-2002

www.otpco.com

Account Detail		02.Small Dual Fuel Winter		03.Other Charges/Credits	
01.Residential Serv Winter		P	12/14/18 Reading	5507	Resource Adjustment
	12/14/18 Reading	P	11/14/18 Reading	4016	Sales Tax
	5562		5056		0.72
	506		1491		11.47
	Customer Charge (9.75 x 12/365) x 30		Customer Charge (4.00 x 12/365) x 30		
	506 kWh at .09064		Facilities Charge (8.00 x 12/365) x 30		
	45.86		1491 kWh at .05223		
			77.87		
Total:(01)	55.48	Total:(02)	89.71	Total:(03)	12.19
Customer Charge and Fixed Facilities Charge are prorated based on Fixed Monthly Charge x 12/365 x days in billing period. For more information refer to www.otpco.com.		*P Indicates Prorated Billing		Current Billing:	157.36