

See this month's Resource Adjustment charges

HOW TO READ YOUR STATEMENT

- Optional enrollment to buy Otter Tail Corporation stock through Ready Check. Your statement will reflect the amount you select during enrollment.
- Optional donation to help provide energy assistance to those in need in Minnesota.
- Customer's name and mailing address.
- Due date of the billing.
- The total amount due is printed on the part of the statement you return with your payment as well as on the portion you retain for your records.
- This area will indicate whether your account is on the Ready Check program.
- Your account number.
- Address at which you receive service. It may differ from your mailing address.
- Previous payment made.
- Name, address, and phone number of the Otter Tail Power Company office serving your account.
- Indicates type of service by meter. Rate schedules can be viewed on our website or obtained from Customer Service.
- Service dates of this billing.
- The difference between last month's reading (previous) and this month's reading (present) is the number of kilowatt-hours (kwh) used.
- The energy adjustment, which includes the cost of fuel we use to generate electricity to serve our retail customers, transportation costs for that fuel, and costs we incur to buy energy to supplement our own power plants, minus a base cost for energy that already is part of the per-kilowatt-hour rate you pay.

- The Resource Adjustment reflects five costs:
 - The Conservation Improvement Program surcharge**, which represents our investment in energy-efficiency programs that help our customers save energy.
 - The transmission cost recovery rider**, which allows our company to recover costs associated with transmission additions designed to meet our customers' growing energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.
 - The environmental cost recovery rider**, which allows our company to recover costs that we incur to meet new state or federal environmental quality requirements for our electric generating facilities.
 - The renewable resource adjustment**, which allows our company to recover costs previously offset by production tax credits associated with our renewable energy facilities.
 - The Energy-Intensive, Trade-Exposed (EITE) Surcharge Rate**, applies to customers who do not qualify for the EITE rate. Minnesota's energy policy supports lower electric rates for energy-intensive, trade-exposed customers.
- State or local taxes.

Page 3 03/04
 0000033300
 7 8 9 10
 RMI RES 14
 56537-233528 US

Stock purch via Ready Check: \$200.00
 Reach Out For Warmth Donation \$ _____



Check for mailing address change (see reverse side)

01234567 5 000011100 12

OTTER TAIL POWER COMPANY
 PO BOX 2002
 FERGUS FALLS MN 56538-2002

MARY CUSTOMER
 123 ANYWHERE ST
 ANY TOWN, MN 12345-6789

Due Date: **Feb 17, 2021**
 Amount Due: **\$111.00**

This is a Ready Check account. The amount paid by your bank this month was \$311.00 including stock purchase.

Your payment is recorded upon receipt.
Please allow sufficient mailing time. COPY-DO NOT PAY
1234567-5 \$111.00 EMP

Status of Your Account

Account Number: **1163022**

MARY CUSTOMER
123 ANYWHERE ST
ANY TOWN, MN 12345

Billing Date: Jan 23, 2021

If payment is not credited to your account by Feb 22, 2021, and your account balance is more than \$10.00, a late payment charge of 1.5% (18% per year) or a minimum of \$1.00 will be charged, whichever is greater.

Previous Payment: 11/12/20 345.00

Current EMP: 111.00

Amount Due: \$111.00

Even Monthly Payment Status

Current EMP payment due: 111.00
 Your month 1 EMP Balance after payment: 69.47 Credit

We're here to answer any questions, concerns, or complaints you might have about your bill.
 Call us at 800-257-4044 or 218-739-8877.

Write our office at:
PO BOX 2002
FERGUS FALLS MN 56538-2002

www.otpc.com

Account Detail (1234567)		02.Other Charges/Credits	
01.Residential Serv Winter		Resource Adjustment	13.35
P 01/18/21 Reading	45211	Sales Tax	4.56
12/20/20 Reading	43678		
Kilowatt Hours Used	1533		
Customer Charge (9.75 x 12/365) x 29	9.30		
1533 kWh at .08640	132.45		
Energy Adjustment			
634 kWh at -0.00015	0.10 CR		
899 kWh at -0.00272	2.44 CR		
Total:(01)	139.21	Total:(02)	17.91
Customer Charge and Fixed Facilities Charge are prorated based on Fixed Monthly Charge x 12/365 x days in billing period. For more information refer to www.otpc.com.		Current Billing:	157.12

*P Indicates Prorated Billing

More account information on back.