**Small General Service—Under 20 kW**

**Description**
- Service — under 20 kW
- Non-metered Service — 1000 watts or less
- Close to New Installations

**Rate**
- **Energy Charge** per kWh: $0.45 /kW
- **Demand Charge per kW** (min 20 kW): $0.00 /kW

**Terms and Conditions**
- The terms and conditions may apply to Small General Service Customers without Voluntary Rate Riders.
- Seasonal Small General Service Customers will be billed at the same rate as General Service Customers.

**A one-time seasonal fixed charge of $74.00 will be billed for each meter in Summer and the maximum kW as measured by a demand meter for any period of 15 consecutive minutes during the month for which the bill is rendered.

**Adjustment for Excess Reactive Demand:** For billing purposes, the metered demand may be increased by 1 kW for each whole 10 kVar of measured reactive demand in excess of 50% of the metered demand.

**Determination of Billing Demand:** The billing demand shall be the greater of 1 kW or 20 kW or the largest of the last 12 billing demand measurements.

**Large General Service**

**Description**
- Service — under 20 kW
- Non-metered Service — 1000 watts or less
- Close to New Installations

**Rate**
- **Energy Charge** per kWh: $0.45 /kW
- **Demand Charge per kW** (min 20 kW): $0.00 /kW

**Penalty Periods—Option 1 Only:**
- **Option 1:** The monthly measured demand shall be based on the maximum 15 consecutive minute period measured by a demand meter during the month for which the bill is rendered.

**Equipment Supplied:** The Company will supply and maintain the necessary standard metering equipment.

**Controlled Service—Interruptible Load—CT Metering Rider (Commonly Identified as Large Dual Fuel)**

**Description**
- Service — under 20 kW
- Non-metered Service — 1000 watts or less
- Close to New Installations

**Rate**
- **Energy Charge** per kWh: $0.45 /kW
- **Demand Charge per kW** (min 20 kW): $0.00 /kW

**Penalty Periods—Option 1 Only:**
- **Option 2:** The monthly measured demand during the control period for which the bill is rendered shall be the maximum kW measured for any period of 15 consecutive minutes during the control period.

**Equipment Supplied:** The Company will supply and maintain the necessary standard metering equipment.
PENALTY PERIODS: Penalty periods are defined as periods when the Company signals to interrupt the Customer's load and the Customer's equipment is not connected to the meter. During the Penalty Period, no load is shed. Installation of a dual register meter will be at the option of the Company. When a dual register meter is installed, penalty usage will be recorded on the penalty register, and the total register of the dual register meters.

The penalty provision is not intended as a buy-through option. Under no circumstances should the penalty clause of this rider be interpreted as an approved buy-through option for service under this rider.

RATE:

CONTROLLED SERVICE—INTERMITTABLE LOAD—SELF-CONTAINED

Customer Charge per Month:
Monthly Minimum Bill: $8.00
Customer + Facilities Charges: $8.00
Facilities Charge per Month: $8.00
Summer: $8.00
Winter: $8.00
Energy Charge per kWh: 5.315 ¢/kWh
Penalty Charge per kWh: 5.315 ¢/kWh
During the Penalty Period, kWh used will be measured and billed at the Energy Charge and Penalty Charge listed above.

WATER HEATING CONTROL RIDER

DESCRIPTION
Fixed Time of Service—Primary CT Metering

RATE CODE
M303

Customer Charge per Month: $3.00
Monthly Minimum Bill: Customer + Facilities Charges
Facilities Charge per Month: $4.00
Summer: $4.00
Winter: $4.00
Energy Charge per kWh: 2.703 ¢/kWh
Penalty: 7.495 ¢/kWh
Overload Penalty Period, kWh used will be measured and billed at the Energy Charge and Penalty Charge listed above.

FIELD TIME OF SERVICE—Primary CT Metering

Customer Charge per Month: $4.00
Monthly Minimum Bill: Customer + Facilities Charges
Facilities Charge per Month: $0.00
Summer: Winter: $0.00
Energy Charge per kWh: 1.793 ¢/kWh
Winter: 5.083 ¢/kWh

WATER HEATING CREDIT SERVICE—INTERMITTABLE LOAD

DESCRIPTION
Fixed Time of Service—Primary CT Metering

RATE CODE
M193

Customer Charge per Month: $4.00
Monthly Minimum Bill: Customer + Facilities Charges
Facilities Charge per Month: $0.00
Summer: Winter: $0.00
Energy Charge per kWh: 1.793 ¢/kWh
Winter: 5.083 ¢/kWh

TEN D I C H O R D E R S

Customer Charge per Month: $3.00
Monthly Minimum Bill: Customer + Facilities Charges
Facilities Charge per Month: $4.00
Summer: $4.00
Winter: $4.00
Energy Charge per kWh: 2.703 ¢/kWh
Penalty: 7.495 ¢/kWh
Overload Penalty Period, kWh used will be measured and billed at the Energy Charge and Penalty Charge listed above.

FIELD TIME OF SERVICE—Primary CT Metering

Customer Charge per Month: $4.00
Monthly Minimum Bill: Customer + Facilities Charges
Facilities Charge per Month: $0.00
Summer: Winter: $0.00
Energy Charge per kWh: 1.793 ¢/kWh
Winter: 5.083 ¢/kWh

TERMS AND CONDITIONS:

- Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, Customers may cancel service under this schedule by providing oral or written notice to the Company of their desire to discontinue service no less than 30 days prior to the Customer's normal monthly billing date. The schedule is unavailable to Customers where the Company, at its sole discretion, determines that it is unable to meet any of the conditions specified for reconnection outside of regular business hours will be charged the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be charged the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be charged the amount of time required, or a minimum of two hours, whichever is greater.

General service

This brochure briefly summarizes rate schedules based on rates applicable to your type of service that have been in effect since February 1, 2019, and to the extent that services do not include sales tax, adjustments for franchise fees or mandatory riders.

More specific detail in rates and regulations concerning your electric service is available from your local Otter Tail Power Company office at 800-257-4044 or on our website at www.ottpco.com.

Upon request, Otter Tail Power Company will assist you in determining billing for specific load conditions under various rate schedules.

The Company retains the right to alter, delete or add to the bill each month to adjust for current fuel and purchased-power costs. This change is in addition to the charges included in this brochure and does not include any markup.

A $15 customer connection charge applies to any new customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the customer's request. If disconnection is due to nonpayment, a nonpayment charge consisting of the customer connection charge plus overtime charges for the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be charged. Reconnection business hours are Monday through Friday, 8 a.m. to 5 p.m.

Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum $5).

A $15 NSF check charge will apply if any bank payment is returned.

RENEWABLE RESOURCE ADJUSTMENT

Receives investments from Customers towards adding renewable energy facilities to Otter Tail Power Company's generation resources. These renewable energy resources are part of the electric service plan and help to meet the Minnesota Renewable Energy Objectives set forth by the legislature.

TERMS AND CONDITIONS:

1. Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, Customers may cancel service under this schedule by providing oral or written notice to the Company of their desire to discontinue service no less than 30 days prior to the Customer's normal monthly billing date.

2. The schedule is unavailable to Customers where the Company, at its sole discretion, determines that it is unable to meet any of the conditions specified for reconnection outside of regular business hours will be charged the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be charged the amount of time required, or a minimum of two hours, whichever is greater. Reconnection business hours are Monday through Friday, 8 a.m. to 5 p.m.

3. Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum $5).

4. A $15 NSF check charge will apply if any bank payment is returned.

Rates listed in this brochure are subject to the following conditions:

TERMS AND CONDITIONS:

1. Service under this schedule shall be for a period not less than 12 consecutive months, automatically renewed monthly. After the first full year of service, Customers may cancel service under this schedule by providing oral or written notice to the Company of their desire to discontinue service no less than 30 days prior to the Customer's normal monthly billing date.

2. The schedule is unavailable to Customers where the Company, at its sole discretion, determines that it is unable to meet any of the conditions specified for reconnection outside of regular business hours will be charged the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be charged the amount of time required, or a minimum of two hours, whichever is greater. Reconnection business hours are Monday through Friday, 8 a.m. to 5 p.m.

3. Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum $5).

4. A $15 NSF check charge will apply if any bank payment is returned.

RATES LISTED IN THIS BROCHURE ARE SUBJECT TO THE FOLLOWING CONDITIONS:

- The amount of a bill for service will be determined by the company's use of fuel and purchased-power costs. This charge is in addition to the charges included in this brochure and does not include any markup.

- A $15 customer connection charge applies to any new customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the customer's request. If disconnection is due to nonpayment, a nonpayment charge consisting of the customer connection charge plus overtime charges for the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be charged.

- Reconnection business hours are Monday through Friday, 8 a.m. to 5 p.m.

- Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum $5).

- A $15 NSF check charge will apply if any bank payment is returned.

- A $15 renewable resource adjustment charge is added to the customer's bill to recover the cost of adding renewable energy facilities to Otter Tail Power Company's generation resources. These renewable energy resources are part of the electric service plan and help to meet the Minnesota Renewable Energy Objectives set forth by the legislature.

- Rates listed in this brochure are subject to the following conditions:

- The amount of a bill for service will be determined by the company's use of fuel and purchased-power costs. This charge is in addition to the charges included in this brochure and does not include any markup.

- A $15 customer connection charge applies to any new customer, name changes (new named individual) at existing points of service, and reconnection following temporary disconnection at the customer's request. If disconnection is due to nonpayment, a nonpayment charge consisting of the customer connection charge plus overtime charges for the amount of time required, or a minimum of two hours, whichever is greater for reconnection outside of regular business hours will be charged.

- Reconnection business hours are Monday through Friday, 8 a.m. to 5 p.m.

- Accounts paid late are subject to a late payment charge of 1.5 percent of the unpaid balance (minimum $5).

- A $15 NSF check charge will apply if any bank payment is returned.