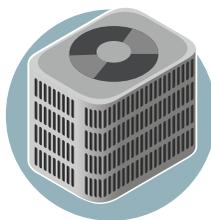


## Cut costs with our energy-saving rebates and programs

We offer many energy- and money-saving opportunities. Check out a few of the options below.

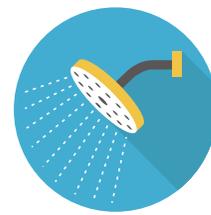
### Air-conditioning control

Let us cycle your air conditioner 15 minutes on and 15 minutes off and you'll receive a monthly bill credit June through September.



### Water heaters

Meet your hot water needs, waste almost no energy, and get rebates when you install a high-efficiency electric water heater.



### Heat pumps

Don't let the name fool you—heat pumps are among the most efficient and environmentally friendly heating and cooling systems on the market. And you can qualify for a substantial rebate.



Consider this! Install a cold-climate heat pump (CCHP) on an off-peak rate and you may receive a \$500-per-ton rebate. You'll also cut your heating costs because CCHPs operate with nearly 200 percent efficiency at 0°F to provide approximately 80 percent of space heating needs.

### Thermal storage

Whether you're building or remodeling, thermal-storage systems offer an efficient option for heating and cooling your home. Install them on an off-peak program and you'll save with both our rebate program and discounted rates.



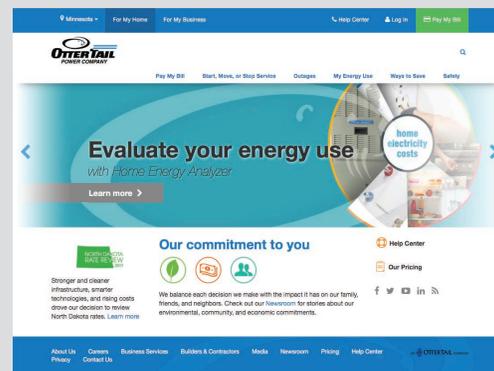
## Have you visited us online lately?

Our website always provides the most up-to-date information about our energy efficiency programs and money-saving rates. You'll also find ways to monitor and manage your energy use.

Did you know that you can choose your state and toggle between home or business content? Your preferred settings remain the same every time you visit the site. Plus, once you've logged in, your account information is available on the top right corner of every webpage by clicking the My Account link, making accessing your account information easy and convenient.

And don't forget to try **Home Energy Analyzer!** This tool provides a quick and easy snapshot of your energy consumption. It helps you find ways to save by:

- Highlighting factors that appear to have changed your bill.
- Helping you create a personalized energy- and money-saving plan that fits your lifestyle.
- Showing you 25 months of bill history so you can track your energy-saving progress.



Visit [otpc.com](http://otpc.com) today.

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# EV charging stations available in Bemidji and Jamestown

In partnership with local companies we've provided electric vehicle (EV) charging stations in Bemidji, Minnesota, and Jamestown, North Dakota.

Three EV charging stations in Bemidji became available in July 2016 and we added two more in Jamestown in December 2017. "Electric vehicle technology continues to offer a longer range, which in turn makes EVs a great option for many of our customers," said Market Planning Manager Jason Grenier. "Adding charging stations throughout our service area is part of our company's community commitment, and we're looking for more local sites interested in hosting."

The Clipper Creek HCS-40, 7.7-kilowatt charging stations are compatible with all plug-in vehicles and include a 25-foot charging cable. According to Clipper Creek estimates, the 6.6-kilowatt Nissan Leaf averages a three and half hour charge time. EV drivers can find the charging stations on PlugShare, an application that identifies locations for electric vehicle chargers.

Interested in installing a EV charger in your home? Visit [otpc.com/EVcharger](http://otpc.com/EVcharger) to check out our rebate for qualified units.



Charging station in Bemidji, MN

## How to choose a new energy-efficient appliance

Energy use isn't just about how much energy your appliances are using—it's also about how efficiently they're using that energy. For example, refrigerators that are 15 years old or more could cost you up to 50 percent more to operate than a new ENERGY STAR® model.

Try our appliance energy-use chart at [otpc.com/ApplianceUse](http://otpc.com/ApplianceUse) to learn how much it costs to run typical home appliances.

ENERGY STAR-certified appliances operate at high efficiency and reduce your energy costs. Visit [energystar.gov](http://energystar.gov) to learn more about energy-efficient appliance benefits.



## Customers' cookery

### No-fuss potato soup

- |                                  |                                 |
|----------------------------------|---------------------------------|
| 6 cups peeled and cubed potatoes | 4 tsp chicken bouillon granules |
| 5 cups hot water                 | 2 tsp salt                      |
| 2 cups chopped onions            | ¼ tsp pepper                    |
| ½ cup chopped celery             | 1 12-ounce can evaporated milk  |
| ½ cup thinly sliced carrots      | 3 T chopped parsley             |
| ¼ cup butter                     |                                 |

In a large slow cooker, combine the first nine ingredients. Cover and cook on low for 7-8 hours or until vegetables are tender. Add milk and parsley and mix well. Cook another 30-60 minutes or until heated through.

Submitted by customer Dotty Egge, Pelican Rapids, Minnesota



## Scam alert!

Be aware of scams that involve criminals posing as Otter Tail Power Company employees—either in person, on the phone, or online.

### Scam warning signs

We'll never call or email demanding immediate payment via cash or reloadable debit cards while falsely threatening to disconnect your electric service. If you receive a suspicious phone call or email, watch for these red flags:

- The email makes no mention of Otter Tail Power Company but contains a link to view your bill.
- The caller (or email message) says you need to pay your bill right away to avoid disconnection.
- The bill date, account number, or account balance is incorrect.

### What to do

- Don't click on any links or reply to the suspicious email.
- Never share Social Security Numbers, financial/banking information, or personal information if you didn't initiate the call.
- If you can't verify the identity of the caller, hang up and call us at 800-257-4044 or 218-739-8877.
- Report illegal activity to local law enforcement and to the Federal Trade Commission at 877-FTC-HELP.



CC-MNSD

Customer Connection  
Otter Tail Power Company  
PO Box 496  
Fergus Falls, MN 56538-0496  
[www.otpc.com](http://www.otpc.com)  
800-257-4044 or 218-739-8877

Send your favorite recipe to [rmichael@otpc.com](mailto:rmichael@otpc.com) or to the above address.

If we use your recipe, we'll send you a gift to thank you.

Please recycle