



CUSTOMER CONNECTION FOR KIDS!

Energy news for our customers • Vol. 25 No. 4 • August 2018

Our linemen: Helping to safely deliver reliable electricity

Our linemen are responsible for installing, maintaining, and repairing our company's thousands of miles of power lines. It's a difficult job! They work on a variety of projects, from installing equipment for overhead and underground distribution to maintaining our substations.

But when there's an outage, their priority is to restore power. Here's how:

1 You and others in your community call us when the power goes out. If it's after hours, our answering service contacts us to let us know about the outage.

2 Once we verify your location, we call our crews. The more calls we receive the easier it is for us to pinpoint the source of the outage.

3 Crews are available 24/7. When they know there is an outage, they immediately respond to determine the cause.

4 Depending on the issue, they might need to leave and return with additional tools, equipment, or resources.

5 Based on where the outage is in the electric grid, we'll restore power to as many homes as possible as quickly as we can.



Give our linemen a wave next time you see them in your neighborhood. But steer clear of downed power lines or other electrical hazards. For more safety tips, visit us at otpc.com/safety.

Can you find these energy-related words?

- Electricity
- Lights
- Energy mix
- Reliable
- Megawatt
- Kilowatt
- Fossil fuel
- Hydroelectric
- Gas
- Renewable
- Wind
- Solar

G E I G Z A P N R M V E P N H
 X W I N D T R T A Z I Q N V A
 N E P K N P J H S O L A R A I
 Z K I E L E C T R I C I T Y M
 N Y M T W A N S L I G H T S E
 O P I W G A S Q F F Y J H V G
 M O Y A F O S S I L F U E L A
 N V R E N E W A B L E A G V W
 Z X K I L O W A T T F G K O A
 T D U H N I J M I N L M R L T
 U H Y D R O E L E C T R I C T
 C M W S B E N E R G Y M I X N
 R E L I A B L E C T S I C G A
 X I T L O P E M Z N Y L A B P
 Z J D T W X E P U B L Z G T Q

Try these fun flashlight games

Capture the firefly. Depending on the size of your group, one or more people—the “fireflies”—each have their own flashlight. They turn the flashlight on and off every 30 seconds while others try to capture them.

Nighttime tag. The person who’s “it” has the flashlight and tries to spot others nearby. Be sure you’re playing in an open space!

Flashlight limbo. Just like regular limbo, but use the flashlight beam instead of a limbo pole. Lower the flashlight after every round. Don’t let your body break the flashlight’s beam!

A flashlight (and extra batteries) should be part of your emergency storm kit. Be prepared for storms by also including a battery-powered radio, drinking water and food, first-aid supplies, extra medicine, baby items, and pet supplies in your storm kit. For other tips on staying safe during severe weather, visit otpc.com/SevereWeatherSafety.



How we generate electricity

We use a combination of resources, which we call our energy mix, to meet our customers’ needs. This mix is diverse, low cost, reliable, and increasingly clean. And it ensures affordable electricity 24/7.

By 2021 you—our customer—will receive more than 30 percent of your electricity from renewable resources like wind and solar!



Program for savings

A smart thermostat can help keep you comfortable even while cutting heating and cooling costs. If you heat or cool with electricity, you may qualify for a **rebate of up to \$150** for eligible smart thermostat models. Learn more at otpc.com/SmartThermostat.



Set up a heating or cooling plan to match your schedule and I'll take it from there.

Customers' cookery

CAMPFIRE POTATOES

- | | |
|---|-----------------------------------|
| 5 medium potatoes, peeled and thinly sliced | 2 tablespoons minced parsley |
| 1 medium onion, chopped | 1 tablespoon Worcestershire sauce |
| 6 tablespoons butter | 1/3 cup chicken broth |
| 1/3 cup shredded cheddar cheese | Salt and pepper to taste |



Place potatoes and onion on heavy-duty foil. Cover with butter, cheese, parsley, Worcestershire sauce, salt, and pepper. Fold foil up around potatoes and add chicken broth. Cover with foil and seal edges well. Grill over medium heat until tender, approximately 35 minutes.

Submitted by customer Betty Loranger, Argyle, Minnesota.

Customer Connection for Kids

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For upcoming issues, send your favorite recipe to rmichael@otpc.com or to the above address.

If we use your recipe, we'll send you a gift to thank you.

