



Scam alert!

Be aware of scams that involve criminals posing as Otter Tail Power Company employees—in person, on the phone, or online.

Scam warning signs

We'll never call or email demanding immediate payment via cash or reloadable debit cards while threatening to disconnect your electric service. If you receive a suspicious phone call or email, watch for these red flags:

- The email makes no mention of Otter Tail Power Company but contains a link to view your bill.
- The caller (or email message) says you need to pay your bill right away to avoid disconnection.
- The bill date, account number, or account balance is incorrect.

What to do

- Don't click on any links or reply to the suspicious email.
- Never share Social Security Numbers, financial/banking information, or personal information if you didn't initiate the call or weren't expecting the call.
- If you can't verify the identity of the caller, hang up and call us at **800-257-4044** or **218-739-8877**.
- Report illegal activity to local law enforcement and to the Federal Trade Commission at **877-FTC-HELP**.

For more information about avoiding scams, visit otpc.com/StopScams

