



Scam alert!

Be aware of scams that involve criminals posing as Otter Tail Power Company employees—in person, on the phone, or online.

Scam warning signs

We'll never demand immediate payment via cash or reloadable debit cards while threatening to disconnect your electric service. Watch for these red flags:

- An email or text makes no mention of Otter Tail Power Company but contains a link to view your bill.
- The caller (or message) says you need to pay your bill right away to avoid disconnection.
- The bill date, account number, or account balance is incorrect.

What to do

- Don't open any links or reply to a suspicious email or text.
- Never share Social Security Numbers, financial/banking information, or personal information if you didn't initiate a call or weren't expecting a call.
- If you can't verify the identity of a caller, hang up and call us at **800-257-4044** or **218-739-8877**.
- Report illegal activity to local law enforcement and to the Federal Trade Commission at **877-FTC-HELP**.

For more information about avoiding scams, visit otpc.com/StopScams.

