

# Customer notice

The Minnesota Public Utilities Commission has approved an adjustment to the Conservation Cost Recovery Adjustment (CCRA) factor, which is part of the Resource Adjustment on your monthly electric service statement. This rider recovers costs associated with Conservation Improvement projects. Beginning December 1, 2021, the Resource Adjustment will have an increased CCRA factor of \$0.00582/kWh based on the Commission's November 15, 2021 order.

For more information contact  
**Customer Service** at **800-257-4044**  
or visit **otpc.com**.

