

# Medically necessary equipment protection

If you have an existing medical condition that involves medical equipment requiring electricity, you may qualify for protection from disconnection.

To qualify, a residential customer must provide written certification from a licensed medical professional that lack of service will impair or threaten the customer's health or safety.

If a customer who qualifies for medically necessary equipment protection upholds an established payment arrangement, electrical service will not be disconnected.

For more information contact  
**Customer Service** at **800-257-4044**  
or visit **otpc.com**.

