

# Customer Connection



Energy news for our customers

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## Stay sharp during harvest

It's harvest season and electrical accidents can crop up unexpectedly. Keep these important safety tips in mind to ensure a safe and secure harvest.

### Stay mindful of overhead power lines

Maintain a safe distance from power lines and any machinery working around them. If you're working in the field, keep an eye on your clearance as large machinery, such as tractors or combines, can come dangerously close to power lines. Distance yourself by at least 10 feet to avoid accidental contact.

### Plan before you dig

Before starting a project that involves digging, be sure to call 811. We'll mark underground utility lines to help you stay safe, avoid damage, and prevent an accidental outage.

### Keep an eye on the weather

Storms can strike at a moment's notice. Be aware of changes in weather conditions, prepare, and have a safety plan in place.

### Report safety concerns

If you notice any electrical hazards or potential issues near power lines or utility equipment, please contact us immediately at 800-257-4044. Prompt reporting can prevent accidents and help keep you and your community safe.

Visit [otpc.com/FarmSafety](https://otpc.com/FarmSafety) for more tips. Stay safe, and happy harvest!

## Beat the heat!

The month of August tends to bring some of the warmest temps. Help beat the heat with these simple steps:

- Use window coverings to prevent the sun from heating your home.
- Consider grilling or cooking your meal with a smaller appliance such as a crockpot, air fryer, toaster oven, pizza maker, or microwave. Keep unwanted heat out and save energy while cooking.
- Turn on your ceiling fan to feel up to four degrees cooler, without lowering your thermostat.
- Avoid placing lamps or TVs near your thermostat. Thermostats can sense appliance heat and run longer cooling cycles than necessary.



Stay cool and find additional ways to save energy and money at [otpc.com/tips](https://otpc.com/tips)!



## Enhanced online experience coming soon

Watch for updates on our website—including an improved My Account portal and a refreshed Ways to Save section—to launch soon!

# We'd like to hear from you

We've been publishing *Customer Connection* for nearly 30 years! We value your input and want to hear what you like and what you'd change. Complete the short survey below or online for a chance to win a prize. To complete the survey online, visit [otpc.com/CustomerConnection](http://otpc.com/CustomerConnection) or scan the QR code with your smartphone's camera.



SCAN ME

## How many issues of *Customer Connection* do you read each year?

- Every issue (6 per year)
- Most issues
- Some issues
- None

## Where do you read *Customer Connection*?

- Online at [otpc.com](http://otpc.com)
- Print
- Both online and print
- I don't

## Check the areas you most enjoy:

- Energy-saving tips
- Employee profiles
- Program and service information
- Company projects and updates
- Recipes
- Human-interest stories

## How would you rate the amount of information included in each *Customer Connection*?

- There's too much information per issue.
- There's just enough information.
- I'd like to see more information in each issue.

## Would you consider going paperless and receiving your *Customer Connection* through email if available?

- Yes
- Maybe
- No

## Is there anything you'd like us to change or topics you'd like to know more about?

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## EMPLOYEE PROFILE

# Greg Overland

Manager, Safety Services



As Manager of Safety Services, Greg's focused on equipping our employees with the right tools and resources needed to do their jobs safely, effectively, and efficiently. By providing learning opportunities and resources that help educate, Greg's helping ensure that our teams continue to safely deliver the electricity you depend on while getting home safely at the end of each workday. Outside of work, Greg enjoys classic cars (especially Corvettes), gardening, fishing, hunting, running, and spending time with family and friends.

## Learn about your electricity

Visit [otpc.com/YourElectricity](http://otpc.com/YourElectricity) for information about how we calculate rates, where electricity comes from, and ways you can reduce your electricity use!



## Budget better with EMP

Working on your budget? Our Even Monthly Payment (EMP) plan can help. With EMP, we average your electric bills from the past 12 months to project your monthly payments for the next year. So no matter the season or change in your electric use, you'll pay the same amount each month.

Enroll today at [otpc.com/TryEMP](http://otpc.com/TryEMP).

## Customers' cookery



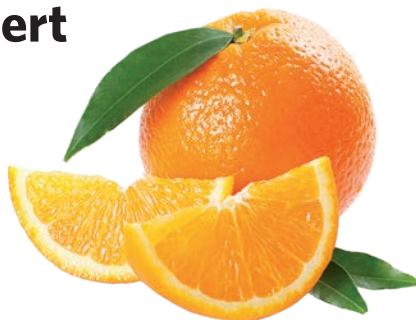
### Orange Creamsicle Dessert

#### INGREDIENTS:

- 2 cups orange sherbet, softened
- 8 ounce package cream cheese, softened
- 14 ounce can sweetened condensed milk
- ½ cup orange juice
- 8 ounce tub whipped topping, thawed

#### DIRECTIONS:

Line a 9x5 inch loaf pan with foil. Spread the sherbet evenly onto the bottom of your prepared pan and freeze for 10 minutes. Meanwhile, beat cream cheese in a large bowl until creamy. Gradually add the condensed milk and juice, beating until blended. Gently stir in the whipped topping. Pour mixture over the sherbet in the pan and freeze for 3 hours. To unmold, invert pan onto plate and remove foil. Slice to serve. Makes 12 servings.



Submitted by Kim Marion, Dunseith, ND

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Send your favorite recipe to [communications@otpc.com](mailto:communications@otpc.com) or to the above address.

If we use your recipe, we'll send you a gift of thanks.

Please recycle

