

HOW TO READ YOUR STATEMENT

A. Return portion

Whether paying by mail or in person, return this stub with your payment. It includes:

- Optional enrollment to buy Otter Tail Corporation stock. Your statement will reflect the amount you select during enrollment.
- Optional donation to help provide energy assistance to those in need in North Dakota.
- Your name and mailing address.
- The date your payment is due.
- The amount due for this period.

B. Account status

This portion of your statement brings you up to date on your account. It includes:

- Your account number.
- The address where you receive electrical services.
- The billing date.
- Previous payment on your account.
- The address and phone number of the Customer Service Center serving your account.
- Details regarding Even Monthly Payment.

C. Account detail

This portion of your statement explains your electric use during the billing period. It includes:

- The type of service for which you're being billed with seasonal rates applied.
- Your meter readings with dates taken. Upon receiving a new advanced meter, your bill will display the billing period as shown in the call out below.
- Total kilowatt hours used for each type of service.
- Details of charges, including the rates used to calculate your billing.
- Fuel and Purchased Power includes the cost of fuel we use to generate electricity to serve our retail customers, transportation costs for that fuel, and costs we incur to buy energy to supplement our own power plants.
- The Transmission Cost Recovery Rider allows us to recover costs associated with transmission additions designed to meet our customers' energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.

- The Renewable Resource Adjustment Rider allows us to recover costs associated with renewable energy facilities that we own.
- The Generation Cost Recovery Rider allows us to recover costs associated with new generation facilities to provide additional capacity, dispatchable energy, and grid support to meet our customers' electric needs.
- The Metering & Distribution Technology Rider allows us to recover costs associated with advanced metering, outage management, and demand response projects.

Important information on the back too!

Look on the back of your statement for a graph depicting your electricity use during the last 25 months, space to report an address change, information explaining how you may pay by credit card, and other special messages.

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Stock Purchase Plan amount \$ _____

Energy Share Donation \$ _____

Check for mailing address change (see reverse side)

1234567 8 000025600 15

OTTER TAIL POWER COMPANY
PO BOX 2002
FERGUS FALLS MN 56538-2002

MARY CUSTOMER
123 ANYWHERE ST
ANY TOWN, ND 12345-6789

Due Date: **Mar 09, 2023**

Amount Due: **\$256.00**

Your payment is recorded upon receipt. Please return this stub with your payment. Please allow sufficient mailing time.

1234567-8 \$256.00 EMP

Status of Your Account

Account Number: **1234567**

MARY CUSTOMER

**123 ANYWHERE ST
ANY TOWN, ND 12345-6789**

Billing Date: Feb 13, 2023

If payment is not credited to your account by Mar 14, 2023, a late payment charge of 1.5% (18% per year) or a minimum of \$1.00 will be charged, whichever is greater.

Previous Payment: 02/05/23 256.00

Previous Balance 0.00

Current EMP: 256.00

Amount Due: \$256.00

Even Monthly Payment Status

Current EMP payment due: 256.00

Your month 11 EMP Balance after payment: 63.48 Credit

We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 800-257-4044 or 218-739-8877.

Write our office at:
PO BOX 2002
FERGUS FALLS MN 56538-2002
www.otpco.com

Account Detail (1234567)

01. Residential Serv Winter		02. Other Charges/Credits	
EP	02/08/23 Reading	74240	Transmission Rider
	01/13/23 Reading	72125	12.16
	Kilowatt Hours Used	2115	Adv Meter & Dist Tech
	Max Demand	5.6	3.66
	Customer Charge		Renewable Rider
	(20.10 x 12/365) x 26	17.18	9.62
	5.6 kW at 8.00	44.98	Generation Rider
	2115 kWh at .03461	73.20	4.04
	Fuel and Purchased Power		
	2115 kWh at .02543	53.78	

Total:(02) 29.48

Current Billing: 218.62

Fixed Facilities Charge 189.14

Fixed Monthly Charge x 12

*P Indicates Prorated Billing

*E Indicates Estimated Reading

More account information on back.

Customers with a new advanced meter will receive bills displaying the billing period.

Account Detail (1234567)

01. Residential Serv Winter

EP Billing Period: 01/13/23 - 02/08/23

Kilowatt Hours Used 2115

Max Demand 5.6

Customer Charge (20.10 x 12/365) x 26 17.18

5.6 kW at 8.00 44.98

2115 kWh at .03461 73.20

Fuel and Purchased Power 2115 kWh at .02543 53.78

See this month's [Rider](#) charges