

HOW TO READ YOUR STATEMENT

See this month's [Rider](#) charges

A. Return portion

Whether paying by mail or in person, return this stub with your payment. It includes:

- Optional enrollment to buy Otter Tail Corporation stock. Your statement will reflect the amount you select during enrollment.
- Optional donation to help provide energy assistance to those in need in North Dakota.
- Your name and mailing address.
- The date your payment is due.
- The amount due for this period.

B. Account status

This portion of your statement brings you up-to-date on your account. It includes:

- Your account number.
- The address where you receive electrical services.
- The billing date.
- Previous payment on your account.
- The address and phone number of the Customer Service Center serving your account.
- Details regarding Even Monthly Payment.

C. Account detail

This portion of your statement tells how you used electricity during the billing period. It includes:

- The type of service for which you are being billed and which seasonal rates are applied.
- Your meter readings and the dates they were taken.

- Total kilowatt-hours used for each type of service.
- Details of charges, including the rates used to calculate your billing.
- Fuel and Purchased Power includes the cost of fuel we use to generate electricity to serve our retail customers, transportation costs for that fuel, and costs we incur to buy energy to supplement our own power plants.
- The Transmission Cost Recovery Rider allows our company to recover costs associated with transmission additions designed to meet our customers' energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.
- The Renewable Resource Adjustment Rider allows our company to recover costs associated with renewable energy facilities that we own.
- The Generation Cost Recovery Rider allows our company to recover costs associated with new generation facilities to provide additional capacity, dispatchable energy, and grid support to meet our customers' electric needs.
- The Advanced Meter and Distribution Technology Rider allows our company to recover costs associated with advanced metering, outage management, and demand response projects.

Important information on the back too!

Look on the back of your statement for a graph depicting your electricity use during the last twenty five months, space to report an address change, information explaining how you may pay by credit card, and other special messages.

Page 3 N241W 00101001000 4 6 9 NDI RES 09 56301-4200016 US

Stock Purchase Plan amount \$ _____

Check for mailing address change (see reverse side)

Energy Share Donation \$ _____

OTTER TAIL POWER COMPANY

1234567 8 000025600 15

OTTER TAIL POWER COMPANY
PO BOX 2002
FERGUS FALLS MN 56538-2002

MARY CUSTOMER
123 ANYWHERE ST
ANY TOWN, ND 12345-6789

Due Date: **Mar 09, 2023**

Amount Due: **\$256.00**

Your payment is recorded upon receipt. Please return this stub with your payment. Please allow sufficient mailing time.

1234567-8 \$256.00 EMP

Status of Your Account

Account Number: **1234567**

MARY CUSTOMER

123 ANYWHERE ST
ANY TOWN, ND 12345-6789

Billing Date: Feb 13, 2023

If payment is not credited to your account by Mar 14, 2023, a late payment charge of 1.5% (18% per year) or a minimum of \$1.00 will be charged, whichever is greater.

Previous Payment: 02/05/23 256.00

Previous Balance 0.00

Current EMP: 256.00

Amount Due: \$256.00

Even Monthly Payment Status

Current EMP payment due: 256.00

Your month 11 EMP Balance after payment: 63.48 Credit

We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 800-257-4044 or 218-739-8877.

Write our office at:
PO BOX 2002
FERGUS FALLS MN 56538-2002

www.otpco.com

Account Detail (1234567)		02. Other Charges/Credits	
01. Residential Serv Winter		Transmission Rider	12.16
EP 02/08/23 Reading	74240	Adv Meter & Dist Tech	3.66
01/13/23 Reading	72125	Renewable Rider	9.62
Kilowatt Hours Used	2115	Generation Rider	4.04
Max Demand	5.6		
Customer Charge (20.10 x 12/365) x 26	17.18		
5.6 kW at 8.00	44.98		
2115 kWh at .03461	73.20		
Fuel and Purchased Power			
2115 kWh at .02543	53.78		
Total:(01)	189.14	Total:(02)	29.48
Customer Charge and Fixed Facilities Charge are prorated based on Fixed Monthly Charge x 12/365 x days in billing period. For more information refer to www.otpco.com .		Current Billing:	218.62

*P Indicates Prorated Billing
*E Indicates Estimated Reading

More account information on back.

For more information about what's included in item 17 visit us online at otpco.com.

Visit otpco.com/MyBill and select North Dakota sample bill.