## See this month's Resource Adjustment charges

## HOW TO READ YOUR STATEMENT

- Optional enrollment to buy Otter Tail Corporation stock through Ready Check. Your statement will reflect the amount you select during enrollment.
- Optional donation to help provide energy assistance to those in need in Minnesota.
- 3. Customer's name and mailing address.
- 4. Due date of the billing.
- 5. The total amount due is printed on the part of the statement you return with your payment as well as on the portion you retain for your records.
- This area will indicate whether your account is on our Ready Check program.
- 7. Your account number.
- Address at which you receive service. It may differ from your mailing address.
- 9. Previous payment made.
- Name, address, and phone number of the Otter Tail Power Company office serving your account.
- Indicates type of service by meter. Rate schedules can be viewed on our website or obtained from Customer Service.
- 12. Service dates of this billing.
- 13. The difference between last month's reading (previous) and this month's reading (present) is the number of kilowatt-hours (kwh) used.
- 14. The Energy Adjustment includes the cost of fuel we use to generate electricity to serve our retail customers, transportation costs for that fuel, and costs we incur to buy energy to supplement our own power plants.

15. The Resource Adjustment reflects eight costs:

- 1. The Conservation Improvement Program (CIP) surcharge represents our investment in energy-efficiency programs that help our customers save energy.
- The Transmission Cost Recovery Rider allows our company to recover costs associated with transmission additions designed to meet our customers' energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.
- The Environmental Cost Recovery Rider allows our company to recover costs that we incur to meet new state or federal environmental quality requirements for our electric generating facilities.
- The Renewable Resource Adjustment allows our company to recover costs previously offset by production tax credits associated with our renewable energy facilities.
- The Energy-Intensive, Trade-Exposed (EITE) Surcharge Rate applies to customers who do not qualify for the EITE rate. Minnesota's energy policy supports lower electric rates for energy-intensive, trade-exposed customers.
- 6. The Revenue Decoupling Mechanism (RDP) Rider supports customer adoption of Distributed Energy Resources and works in conjunction with CIP by neutralizing the impact of reduced sales due to promotion of energy conservation efforts.
- The Electric Utility Infrastructure Cost (EUIC) Recovery Rider allows our company to recover costs incurred for advanced metering infrastructure and a new outage management system.
- The Uplift Program Rider allows our company to recover the costs associated with a low-income affordability program for residential customers that qualify for the Low-Income Home Energy Assistance Program (LIHEAP).
- 16. State or local taxes.

