

# How to read your bill



- 1 Company contact information.
- 2 The address where you receive electric service.
- 3 Your account number.
- 4 The date your payment is due.
- 5 Previous payments on your account.
- 6 The amount due for this period.
- 7 Optional enrollment to buy Otter Tail Corporation stock through Ready Check. Your statement reflects the amount you select during enrollment.
- 8 Optional donation to help provide energy assistance to those in need in Minnesota.
- 9 This area indicates whether your account is on our Ready Check program.
- 10 Your name and mailing address.
- 11 The type of service you're being billed for.
- 12 Service dates of this billing.
- 13 Total kilowatt-hours (kWh) used for each type of service.
- 14 The Energy Adjustment includes the cost of fuel we use to generate electricity to serve our retail customers, transportation costs for that fuel, and costs we incur to buy energy to supplement our own power plants.
- 15 The Resource Adjustment reflects eight costs:
  1. The Conservation Improvement Program (CIP) surcharge represents our investment in energy efficiency programs that help our customers save energy.
  2. The Transmission Cost Recovery Rider allows our company to recover costs associated with transmission additions designed to meet our customers' energy needs, accommodate the delivery of additional renewable energy, and enhance transmission system reliability.
  3. The Environmental Cost Recovery Rider allows our company to recover costs that we incur to meet new state or federal environmental quality requirements for our electric generating facilities.
  4. The Renewable Resource Adjustment allows our company to recover costs previously offset by production tax credits associated with our renewable energy facilities.
  5. The Energy-Intensive, Trade-Exposed (EITE) Surcharge Rate applies to customers who do not qualify for the EITE rate. Minnesota's energy policy supports lower electric rates for energy-intensive, trade-exposed customers.
  6. The Revenue Decoupling Mechanism (RDM) Rider supports customer adoption of Distributed Energy Resources and works in conjunction with CIP by neutralizing the impact of reduced sales due to promotion of energy conservation efforts.
  7. The Electric Utility Infrastructure Cost (EUIC) Recovery Rider allows our company to recover costs incurred for advanced metering infrastructure and outage management system.
  8. The Uplift Program Rider allows our company to recover the costs associated with an affordability program for residential customers that qualify for the Low-Income Home Energy Assistance Program (LIHEAP).
- 16 State or local taxes.

Page 3 MNDW 0000000000 4 9 30 11 12345-PPPPSS US

**Questions about your bill?**  
 Call: **800-257-4044** or **218-739-8877**  
 Write: PO Box 2002, Fergus Falls, MN 56538-2002  
 Visit: [otpc.com](http://otpc.com)

**OTTER TAIL POWER COMPANY**

**PAY ONLINE**  
Scan the QR code or visit [otpc.com](http://otpc.com).

**PAY BY PHONE**  
Call 800-257-4044. You'll need your account number and service location zip code.

YOUR ACCOUNT SUMMARY	
CUSTOMER PERSON CUSTOMER	
Service location	123 ANYWHERE ST ANYWHERE, ST 12345
Account number	12345678
Due date	Monday, November 14, 2022
Billing date	Monday, October 17, 2022
Previous balance	\$150.00
Payments	(\$150.00)
Adjustments	\$1.00
Current EMP amount	\$150.00
<b>Total amount due</b>	<b>\$151.00</b>

MORE PAYMENT, ADJUSTMENT, AND BILLING INFORMATION ON BACK.  
If payment is not credited to your account by Nov 14, 2022, a late payment charge of 1.5% (18% per year) or a minimum of \$1.00 will be charged, whichever is greater.

**811 Call before you dig.**  
Call 811 or your state's One Call office before you dig.

EVEN MONTHLY PAYMENT (EMP) STATUS	
EMP balance forward	\$127.25
Current billing amount	\$235.16
<b>Current EMP amount</b>	<b>\$150.00</b>
8-month EMP balance after payment	\$212.41

**CONSUMPTION HISTORY ACCOUNT 12345678**

**ENERGY USAGE INFORMATION**

This month  
**2,250 kWh**

Days in billing cycle  
**30**

Avg kWh per day  
**75**

Avg daily cost  
**\$7.84**

DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

**OTTER TAIL POWER COMPANY**  
215 South Cascade Street, Fergus Falls, MN 56537

Check for mailing address change (see reverse side)

12345678 1 000015100 19

MARY CUSTOMER  
1234 ELM ST E  
ANYTOWN MN 56537-0496

243

Please make check payable and remit to:  
**Otter Tail Power Company**  
 PO Box 2002  
 Fergus Falls, MN 56538-2002

7 Stock purchase \$ \_\_\_\_\_  
 8 Reach Out for Warmth donation \$ \_\_\_\_\_

**COPY - DO NOT PAY**  
 9 This is a Ready Check account. The amount paid by your bank this month was \$151.00.

<b>Total amount due</b>	<b>November 14, 2022</b>	<b>\$151.00</b>
<b>Amount enclosed</b>	\$	

12345678-1 \$151.00 EMP

PAYMENT AND ADJUSTMENT DETAILS	
Previous balance	\$150.00
Payment 09/25/22	(\$150.00)
Late charge 10/17/22	\$1.00
Current EMP amount	\$150.00
<b>TOTAL AMOUNT DUE</b>	<b>\$151.00</b>

  

HOW WE CALCULATED YOUR BILL	
<b>1. Residential Service - M101</b>	
Meter 12345678	
10/15/22 Reading estimated	56789
09/15/22 Reading	56039
350 kWh @ .06111 Winter	\$21.39
400 kWh @ .08194 Summer	\$32.78
Customer Charge prorated	\$10.60
Energy Adjustment	
350 kWh @ .03197	\$11.19
400 kWh @ .02162	\$8.65
Resource Adjustment	\$11.18
Sales Tax	\$5.82
<b>Total Meter Charges</b>	<b>\$101.61</b>

  

2. Dual Fuel Self-Contained - M190	
Meter 78787878	
10/15/22 Reading estimated	15560
09/15/22 Reading	14060
800 kWh @ .02341 Winter	\$18.73
700 kWh @ .02738 Summer	\$19.17
Customer Charge prorated	\$5.92
Facilities Charge prorated	\$10.35
Energy Adjustment	
800 kWh @ .02995	\$23.96
700 kWh @ .02246	\$15.72
Resource Adjustment	\$21.09
Sales Tax	\$7.90
<b>Total Meter Charges</b>	<b>\$122.84</b>

  

3. Other Charges and Credits	
Billing Period: 09/17/2022 - 10/17/2022	
Outdoor Lighting 16 kWh	\$8.23
Energy Adjustment	
9 kWh @ .01816	\$0.16
7 kWh @ .01714	\$0.12
Resource Adjustment	\$2.16
Sales Tax	\$0.04
<b>Total Other Charges and Credits</b>	<b>\$10.71</b>

**CURRENT BILLING AMOUNT \$235.16**

**Change of mailing address**  
 Need your bill mailed to a different address? You can provide that address below. Please note that to change the name or service address, you'll need to contact us at 800-257-4044.

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Phone: \_\_\_\_\_

Contact the following agencies for information about electricity and the environment:  
 Minnesota Pollution Control Agency at [www.pca.state.mn](http://www.pca.state.mn)  
 Minnesota Department of Commerce at [www.commerce.state.mn.us](http://www.commerce.state.mn.us)

You also may call our Idea Center at 800-493-3299 or visit [otpc.com](http://otpc.com).

The cost of electricity is composed of three main parts: generation, transmission, and distribution. For residential customers, each component's share of the total cost is:  
 Generation 46%  
 Transmission 15%  
 Distribution 39%

These percentages are residential group averages. Your individual use may result in percentages that vary from these averages. Above percentages may not total 100% due to rounding.

Please scan the code or visit [otpc.com/mybill](http://otpc.com/mybill) for an explanation of your billing terms and rates.

12345678-1

