

Customer Connection



Energy news for our customers

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ENERGY EFFICIENCY

Save with smart technologies!

With energy-efficient technologies you can save more than ever before. “We live in exciting times, with many new electric technologies emerging and maturing in the marketplace,” said Market Planning Manager Jason Grenier. “Along with lowering bills by saving energy, these technologies add convenience and comfort to our busy lives.” Check out several ways you can save below:



SMART THERMOSTATS can help cut ten percent or more of your heating and cooling costs.



LEDs for inside or outside your home use 75 percent less energy than other options.



ENERGY STAR® APPLIANCES can save you 10 to 50 percent of the energy required over comparison models and even more when you replace old appliances.



HEAT PUMPS can reduce your electricity use for heating by approximately 50 percent compared to standard electric heating.



ELECTRIC VEHICLES (EVs) are driving costs to travel to a new low. And an EV can qualify to charge through a low off-peak rate. Ask about charging station rebates too.



Learn how energy-efficient technologies can connect you to a better, smarter home at otpc.com/SmartEnergy.

FOCUS ON SAFETY

Spring flooding

One of the reasons our natural resources are so valuable is because of the immense power behind them. As spring has officially sprung, remember to take precautions and prepare for the possibility of flooding.



- Prepare an emergency kit that contains bottled drinking water and food that requires little cooking and no refrigeration.
- Do not use power tools or other electrical appliances in damp or wet areas.
- Make sure your sump pump is operational and that the discharge hose isn’t frozen or plugged. Pour some water into the sump to see if the pump starts. If it doesn’t, check the electrical connections, consult your owner’s manual, or call a plumber.

Find more safety tips at otpc.com/SpringWeatherSafety.

Making an impact

Our Foundation’s mission is to connect with our rural communities to support young minds, invest in our current and future workforce, create vibrant culture and vital communities, improve health and human services, and protect our natural resources.

“Numerous organizations throughout our communities make a big difference in the lives of others,” said Stephanie Hoff, Director, Communications and Otter Tail Power Company Foundation President. “We’re continually inspired by their resilience and appreciate the opportunity to be a partner in positive impact.”

In 2021 our Foundation gave

\$525,530

to strengthen communities across our service area.



Check out some messages of gratitude grant recipients have shared with us:

Lake Area Zoological Society

“Thank you for supporting Bramble Park Zoo’s migratory bird rehabilitation program. Your funds help support the care for hundreds of injured birds we receive annually as well as educational programming to teach youth about the importance of wildlife conservation. Your gift has a positive impact on wildlife and the people in South Dakota.”



Habitat for Humanity 2021 Home Recipient

“Thank you so much for the grant that went towards the construction of the beautiful Habitat for Humanity home my daughters and I are blessed to own! I will forever be grateful for your generosity! Your kindness means so much to me. Thank you for supporting the Habitat for Humanity program.”



To learn more about our Foundation and read our 2021 Annual Report, visit otpc.com/Foundation.

EMPLOYEE PROFILE

Collin Kremeier
Supervisor, Customer Care



Collin began working for our company 14 years ago. He manages an administrative and training team that works to enhance customer experience. In his work, Collin values feedback to make positive enhancements that align with expectations, increase satisfaction, and meet your needs. When away from work, Collin enjoys coaching or watching one of his children’s sporting events with his wife.

ELECTRIC VEHICLES

Check out our new EV resources




We recently asked our Otter Voice community members what they’d like to see on our website. The number one response? Electric vehicle (EV) information.

Resources like *A Better Route Planner* allow you to customize your vehicle model, departure, state of charge, and vehicle efficiency. By combining this information with your intended stops and destination, *A Better Route Planner* helps provide you with the best route, including charging breaks.

Visit otpc.com/EVs for additional resources about charging options, rebates, and more!

Customers' cookery



Peach Pie

- 1 egg (well beaten)
- 1 cup sugar
- ¼ cup flour
- 1 tsp vanilla
- ¼ tsp salt
- 1 cup heavy cream
- 5 peaches

DIRECTIONS: Combine all ingredients and place into a prepared pie crust. Bake at 400 degrees for 15 minutes. Lower oven temperature to 350 degrees and continue baking for an additional hour.

Submitted by Marjorie Bjerke, Jamestown, ND

Customer Connection
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Send your favorite recipe to communications@otpc.com or to the above address.

If we use your recipe, we'll send you a gift to thank you.

Please recycle

