

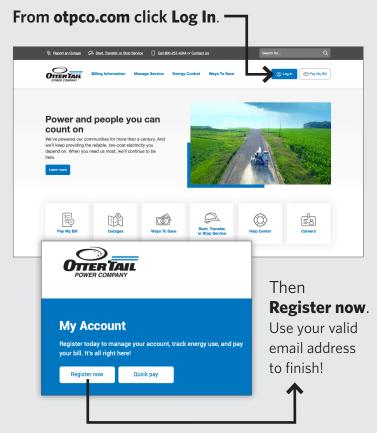


My Account Simple. Secure. Smart.

Use our new **My Account** portal to manage your electric service account online or from your smartphone. **My Account** offers a customizable view, interactive usage information, alerts, service request options, a robust bill payment service, and more!

And registering is easy—all you need is your account number and service location zip code.

Start with a click!



My Account features



Track energy use

View up to 25 months of energy use. Choose informative weather and billing overlays, or download the data you need.



View/pay your bill

We offer free payment options including bank account, debit card, credit card, PayPal, or Amazon Pay. Plus, payments made today are credited immediately to your account.



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Manage autopay

Setting up autopay is quick, plus you can choose from a range of dates and payment options.

Paperless billing

Keep costs down and save resources by enrolling in paperless billing! You'll receive an email or text message each time you receive a new bill.



Manage alerts

Add email or text alert preferences. Subscribe family members or others for your chosen alerts.

Update your profile

Update your password, add additional Otter Tail Power accounts, or give another person access to view your account.



Start, stop, or transfer service

Establish new electric service, turn off an existing service, or move your service to a new location.



Submit service request

Update your mailing address, phone number, or submit a meter reading.

Visit otpco.com for more! otpco.com 0 OTTERTAIL POWER COMPANY

Ways to Save

You'll find a variety of energy- and money-saving opportunities and rebates. Learn about:

- Efficient technologies, such as electric heating, cooling, lighting, water heating, and more.
- Rebate programs and application forms.
- Money-saving, off-peak rate options.

Outages

We hope our service is never out, but if that should happen, you can report an outage online or by calling us at 800-257-4044. When you sign up for alerts, you'll receive updates about restoration efforts. Our outage map provides information about the extent of any known outages, planned outages, and estimated restoration times, if known.

Help Center

Use our Help Center to find information about your service, such as our guarantee, how to avoid scams, Otter Voice, how to contact us, and more!

Careers

Find out about our latest job openings and apply online.

It's secure to use!

And always available.

power and people you We've powered our communities can count on for more than a century. And we'll keep providing the reliable, I English

It's smart!

Menu

E Pay My Bill

(2) Log In

* Report an Outage

A start Transfer, of Stop Service

C Call 800-257-4044 or Contact US

Access all our services on your phone.

Our service at your fingertips, 24 hours a day!

Start using our online services at **otpco.com** today. Questions? Let us help! Call us at 800-257-4044 or 218-739-8877.

