

TARIFF SCHEDULES

Volume I

Applicable to Electric SERVICE

of

Otter Tail Power Company

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GENERAL SERVICE RULES

Section 1.01 SCOPE OF GENERAL RULES AND REGULATIONS

These General Rules and Regulations govern electric service provided to any Customer under any of the various Company rate schedules. Where there are differences between these General Rules and Regulations and the Rules of the North Dakota Public Service Commission or North Dakota Century Code (as the same may be amended from time to time), the North Dakota Century Code will control, followed by the Rules, and then by these General Rules and Regulations. Exceptions, if any, to the application of these General Rules and Regulations to a particular rate schedule are noted on that schedule. Unless otherwise specifically noted, capitalized words and phrases in these General Rules and Regulations and in the other provisions of Company Tariffs and Riders shall have those meanings given in Section 8, the Glossary.



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Section 1.02 APPLICATION FOR SERVICE

Anyone desiring electric service from the Company must make application to the Company before commencing the use of Company service. The Company reserves the right to require an Electric Service Agreement before the service will be furnished. Receipt of electric service shall constitute the receiver becoming a Customer of the Company subject to its rates, rules, and regulations, whether service is based upon the Tariff, an Electric Service Agreement, or otherwise. All applications and contracts for service are made in the legal name of the party desiring service. The Customer will be responsible for payment of all services furnished. A Customer shall give the Company not less than two business days prior notice to connect service.

C

The customer making application for service is required to provide the Company a valid mailing address for purposes of billing. Customer shall provide email address, phone number, or text for limited and legally allowed customer notifications including outage information or service disconnect, for example, but Customer may unsubscribe from receiving notifications at any time.

The Customer may take service pursuant to any Commission-approved rate(s) for which the Customer qualifies. The Customer making application for service is required to be of legal age (18) unless evidence is provided that the person is an emancipated minor. The Customer is required to take service under the selected rate(s) for a minimum of one (1) year, unless the Customer desires to change its service to any rate offering that is newly approved within the one-year period and for which the Customer qualifies. If the Customer changes its service to a different rate, the Customer may not be permitted to revert back to the originally applicable rate for a period of one (1) year. The Customer shall provide the Company at least 45 days prior notice in the event of any requested change.

The Company, if reasonable under the circumstances, may consent to a Customer changing rates before taking service for the minimum one-year period described above, and provided the Customer pays any charges that may be required under each rate, including for example, “ratchet” charges or other charges relating to discontinuance of service.



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Section 1.03 DEPOSITS, GUARANTEES AND CREDIT POLICY

The Company may require a deposit to ensure payment of bills when due if Customer has not established good credit. A deposit may be required if the credit history of a Customer does not demonstrate that payment is assured. In determining credit history, the Company shall only use credit reports reflecting the purchase of utility services unless the Customer consents in writing to the use of additional credit reports. Any credit history used is mailed to the Customer. The Customer's refusal to permit use of credit rating or credit services other than that of a utility will not affect the determination of the Company as to the Customer's credit history. A deposit is not to exceed the estimated charge for furnishing service to the Customer for a 60-day period.

The Company will pay interest on deposits, each year, at the rate paid by the Bank of North Dakota for its smallest six-month certificate of deposit determined as of the first business day of each year. Interest will either be paid to the Customer on an annual basis, or credited to the Customer by a deduction made on the Customer's December electric service bill, or when a deposit is refunded by either termination of service or with 12 consecutive months of prompt payments.

Deposits held by the Company when the Customer ends service or service is terminated, plus any accrued interest, will be refunded by the Company to the Customer, less the amount of any outstanding bills on the account.

Whenever service has been disconnected for nonpayment of a bill, before reconnection is made the Customer shall (a) pay the reconnection fee stated in Section 1.04 of these General Rules and Regulations; (b) make a deposit to the Company pursuant to North Dakota Administrative Code Standards of Service 69-09-02-04 if all or a part of the previous deposit was used in settlement of the delinquent bill; and (c) make a satisfactory settlement with the Company for the delinquent bill and for service rendered between the last Meter Reading date and the date service was disconnected. If a customer's credit standing becomes unsatisfactory after a deposit has been refunded or if the deposit is inadequate to cover the estimated charge for furnishing service for a 60-day period, a new or additional deposit may be required upon reasonable written notice by the Company.

The Company may, in lieu of a cash deposit, accept an agreement signed by a guarantor, satisfactory to the Company, whereby payment of a specified amount not exceeding the deposit requirement is guaranteed. The guarantee agreement shall automatically end on the earliest to occur of: (a) the Customer gives the Company notice of service discontinuance; (b) the Customer gives the Company notice in a change in location covered by the guarantee agreement; or (c) thirty days after written request from the guarantor to terminate the guarantee agreement. However, no guarantee agreement shall be terminated without the Customer first having made



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satisfactory settlement with the Company for any balance for which the Customer owes the Company. On termination of a guarantee agreement, a new guarantee agreement or deposit may be required by the Company.



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Section 1.04 CONNECTION CHARGE

Customers applying for service will pay a connection charge. The connection charge shall apply to any new Account, and for reconnection following temporary disconnection at the Customer's request. The connection charge applies to the account and not each Meter; it will not apply where a second Meter is added at the same location for a different type of service for an existing Customer.

CHARGES: A \$15.00 charge will be applied for each Customer connection, or reconnection following temporary disconnection at the Customer's request. In addition to the standard charges, accounts connected or reconnected outside of normal business hours will be charged overtime charges for the amount of time required, or a minimum of two hours, whichever is greater. If connection or reconnection is a continuation from 5 p.m., overtime charges will be calculated based on the amount of time it takes the employee to connect or reconnect. If several accounts are either connected or reconnected, or both during the same call back period, any overtime charges shall be divided among the several accounts. However, the Company may limit the times outside its normal hours of operation during which it will perform a reconnection of service.

Residential Rental Property Owner (RRPO) Program Exception: No connection charge will apply to Customers in the Company's RRPO program, as described in this subsection. Auto Turn-On with no connection charge is available only to a Residential rental property owner that gives the Company (a) written or verbal notice of its election to participate in the Company's year-round Auto Turn-On program and (b) up-to-date owner information on each of the Residential rental units to participate in the program. A Residential rental property owner may enroll in this program at any time, for any one or more Residential rental units. If a Residential rental property owner enrolled in the Auto Turn-On program gives the Company notice to withdraw from the program (for any one or more Residential rental units, or entirely), the program will not be available to the withdrawn Residential rent unit or to the Residential rental property owner (as applicable) for 12 months from the date of nonparticipation.

The connection charge will not apply when a Residential rental property owner participating in the RRPO program requests connection of service to a Residential rental unit participating in the program, when prior service to the Residential rental unit had been discontinued by a tenant, and before a new tenant establishes service at that Residential rental property unit. This option will only be available during a turn-off/turn-on service order. If the account (in tenant's or the Residential rental property owner's name) has been disconnected for nonpayment or disconnected at the Residential rental



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property owner's request (for example, in order to perform work on electrical system in the building), a reconnection or connection charge shall apply.

CONNECTION CHARGE AFTER DISCONNECT FOR NONPAYMENT: Prior to reconnection following disconnection for nonpayment, a connection charge of \$15.00 is due and payable.

SERVICE RELOCK CHARGE: The Company will charge \$100.00 for reconnecting service where the Company has disconnected service and subsequently returned to relock the service after it was reconnected without Company authorization. This charge will be in addition to any charges that may be due because of the unauthorized reconnection, pursuant to Section 3.02 of these General Rules and Regulations.

TEMPORARY METER SOCKET DETACHMENT AND REATTACHMENT CHARGE: Customers can have these services performed by an Otter Tail Power Company representative at the employee's discretion in a reasonable time frame. The Customer will have a one-time \$50.00 fee added to their monthly billing and recognized as a "Service call, Meter socket." This charge includes the removal and reattachment of customer-owned meter sockets, masts or conduits on customer-owned property.



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Section 1.05 CONTRACTS AND AGREEMENTS

The following contracts and agreements are listed in Section 1.05:

- Electric Service Agreement
- Irrigation Electric Service Agreement
- Outdoor Lighting and Municipal Services Agreement
- Summary Billing Service Contract
- Guarantee in Lieu of Deposit
- Controlled Service Agreement Waiver



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ELECTRIC SERVICE AGREEMENT

- ☐ Overhead
☐ Underground

Work Order No. _____
Electric Rate Schedule No. ____
Rate Code No. _____

THIS AGREEMENT is made by and between _____
of _____ (the "Customer") and Otter Tail Power Company (the
"Company"), a Minnesota corporation.

In consideration of the mutual promises contained below, the parties agree as follows:

1. The Customer agrees to purchase and receive from the Company electric energy in accordance with the terms of this Agreement and all terms and conditions and Rules and Regulations (the "Terms") established by the Company, as they now exist or may hereafter be changed, and filed in its approved Tariff with the North Dakota Public Service Commission. These Terms shall include but not be limited to Customer's payment for electrical Energy in accordance with the Company's rate schedule as filed with and approved by the North Dakota Public Service Commission, or such superseding rate(s) as may be filed in the future. A copy of the Rules and Regulations including rate schedules is available from the Company.
2. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive electric service pursuant to the Electric Rate Schedule and Rate Code identified above. Customer shall receive service at _____ County of _____, State of ND.
3. The Company shall supply to Customer _____ phase electric service, at _____ nominal volts, having a specific Demand classification of _____ or an estimated Demand of _____, and having an estimated load factor of _____ % (if any of the aforementioned is not applicable, so indicate). If applicable, the Company shall charge for and Customer shall pay any Excess Expenditures associated with Special Facilities as identified in Section 5.02 of the Rules and Regulations. The total Excess Expenditures associated with Special Facilities identified is \$ _____. C
4. The following service Riders apply to Customer's service at this location: The Customer at this location is subject to all mandatory riders in effect at the time of the execution of this agreement, any riders approved by the Commission after the execution of this agreement, and any voluntary riders that the Customer chooses to participate in during the entire term of this agreement.
5. Customer agrees that the Company shall not be liable for any losses, damages, or expenses (including but not limited to injury to persons, including death, or property damages) incurred by any persons for any delay, interruption, curtailment, suspension, disturbance or variability in its provision of electric service (including, but not limited to, any occurrence of voltage fluctuations or power surges) due to acts of God, or to any other cause whatsoever except the Company's own gross negligence or willful misconduct. The Company will not be liable for incidental or consequential damages, including, but not limited to, loss of profits resulting from the use of service or any delay, interruption, curtailment, suspension, disturbance or variability of electric service. The Company shall have the right to suspend temporarily the delivery of electric power hereunder for the purpose of making repairs or improvements of its system, or if necessary to protect public safety.
6. This agreement shall go into effect on the date of signing and shall continue in effect for a period of _____ () years and thereafter shall remain in effect from year to year unless terminated by either party by notice given at least sixty (60) days in advance of termination. This agreement shall automatically terminate in the event the Customer discontinues all electric service or has its service disconnected by the Company for any reason. The termination of this agreement for any reason will not relieve Customer of any payments due to the Company for any service provided pursuant to this agreement and the Company's Tariffs, or for the full payment of amounts required pursuant to paragraphs 3 and 7 of this agreement. Customer may not assign this Agreement except upon written consent of the Company.
7. If applicable, as required by the Company Tariff for service extension costs, it is agreed that the Customer will make minimum payments of \$ _____ per month for electric service received by the Customer at the service location,



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for a minimum period of thirty six (36) months. If the Customer elects to discontinue service prior to the end of the thirty six (36) month period, or if the Customer is disconnected for any reason, the Customer agrees to pay the difference between the cumulative total paid for electric service prior to the date of discontinuation and the Minimum Total Payment, which is the Company's total investment of _____. The Customer agrees to make an advance payment in the amount of \$_____ prior to installation of service. This advance payment shall be retained by the Company and will be returned with interest to the Customer upon completion of the minimum thirty six (36) month period, provided that Customer has made the Minimum Total Payment as required. If the Customer does not make the Minimum Total Payment, the Company shall apply the advance payment (if any) against any balance due on the Minimum Total Payment, and Customer shall be required to pay to the Company the unpaid balance of the Minimum Total Payment.

8. The rights and obligations of this agreement shall extend to and be binding upon the respective heirs, executors, administrators, successors and assigns of the parties hereto.

IN WITNESS WHEREOF, the parties execute this Agreement effective as of _____, 20__.

Customer

OTTER TAIL POWER COMPANY

By:

C



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IRRIGATION ELECTRIC SERVICE AGREEMENT

- ☐ Overhead
☐ Underground

Work Order No. _____
Electric Rate Schedule No. _____
Rate Code No. _____

THIS AGREEMENT is made by and between _____
of _____ (the "Customer") and Otter Tail Power Company (the
"Company"), a Minnesota corporation.

In consideration of the mutual promises contained below, the parties agree as follows:

1. The Customer agrees to purchase and receive from the Company electric Energy in accordance with the terms of this Agreement and all terms and conditions and Rules and Regulations (the "Terms") established by the Company as they now exist or may hereafter be changed, and filed in its approved tariff with the North Dakota Public Service Commission. These Terms shall include but not be limited to Customer's payment for electrical Energy in accordance with the Company's rate schedule as filed with and approved by the North Dakota Public Service Commission, or such superseding rate(s) as may be filed in the future. A copy of the Rules and Regulations including rate schedules is available from the Company.
2. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive electric service pursuant to the Electric Rate Schedule and Rate Code identified above. Customer shall receive service at _____ County of _____, State of **ND**.
3. The Company shall supply to Customer _____ phase electric service, at such voltage as determined by the economically available source of supply. The Customer will report the reading of its meter once each month or when requested to do so by the Company.
4. The following service Riders apply to Customer's service at this location: The Customer at this location is subject to all mandatory riders in effect at the time of the execution of this agreement, any riders approved by the Commission after the execution of this agreement, and any voluntary riders that the Customer chooses to participate in during the entire term of this agreement.
5. The Customer agrees that the Company shall not be liable for any losses, damages, or expenses (including but not limited to injury to persons, including death, or property damages) incurred by any persons for any delay, interruption, curtailment, suspension, disturbance or variability in its provision of electric service (including, but not limited to, any occurrence of voltage fluctuations or power surges) due to acts of God, or to any other cause whatsoever except the Company's own gross negligence or willful misconduct. The Company will not be liable for incidental or consequential damages, including, but not limited to, loss of profits resulting from the use of service or any delay, interruption, curtailment, suspension, disturbance, or variability of electric service. The Company shall have the right to suspend temporarily the delivery of electric power hereunder for the purpose of making repairs or improvements of its system.
6. This agreement shall go into effect on the date of signing and shall continue in effect for a period of five (5) years and thereafter shall remain in effect from year to year unless terminated by either party by notice given at least sixty (60) days in advance of termination. This agreement shall automatically terminate in the event the Customer discontinues all electric service or has its service disconnected by the Company for any reason. The termination of this agreement for any reason will not relieve Customer of any payments due to the Company for any service provided pursuant to this agreement and the Company's Tariffs, or for the full payment of amounts required pursuant to paragraphs 7 and 8 of this agreement. Customer may not assign this agreement except upon written consent of the Company.
7. If applicable, Customer has elected to build or purchase the extension of lines, and the point of line extension at which Customer-owned line extension meets with the Company-owned line is at: _____ Customer shall be responsible to ensure that the line extension on the Customer's side of the metering point meets applicable electric codes and standards. Unless otherwise stated in this Agreement, all equipment on the Customer's side of this metering point is owned by the Customer, and all equipment



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on the Company's side of the metering point is owned by the Company. Unless otherwise agreed to by the Company in writing, the Company shall not maintain or operate the Customer's line or equipment and the Customer is required to operate and maintain its line and equipment at the Customer's own expense. Exceptions (if any) are as follows: _____ . If at any time, in the opinion of the Company, that portion of the line extension owned by the Customer interferes with the operation of the Company's line or system, or shall be a hazard to persons or property, the Company reserves the right to discontinue service until the Customer's line extension has been restored to a safe and proper condition.

8. As required under its Electric Rate Schedule for this service, the Customer shall pay an annual fixed charge to compensate the Company for its investment in the extension of lines (which shall exclude any line extensions provided by the Customer as described in Paragraph 7), including the Special Facilities charges as identified in Section 5.02 of the General Rules and Regulations for rebuilding or cost of capacity increase in lines or apparatus, necessitated because of the Company's irrigation pumping load. The Company's total investment is \$ _____. The Customer elects to pay this charge as follows:

Annual Fixed Charge is:

_____ Equal to the rate in effect at the time the ESA is signed multiplied by the Investment of the Company, which annual amount for the Customer is \$ _____, paid in seven equal monthly payments.

_____ Prepayment of the installation and costs of the equipment in the amount of \$ _____ and payment for the term of this Agreement of an annual fixed charge equal to the rate in effect at the time the ESA is signed multiplied by the Investment of the Company, which annual amount for the Customer is \$ _____, paid in seven equal monthly payments.

9. The Company shall have the right to transmit electric Energy over any and all extensions of lines used to supply the Customer's service, to other customers who shall apply for service, either by connecting with existing extensions of lines or by erecting and installing new extensions of lines, provided that such service to other customers shall not interfere with the service furnished to the Customer.
10. The rights and obligations of this agreement shall extend to and be binding upon the respective heirs, executors, administrators, successors and assigns of the parties hereto.

IN WITNESS WHEREOF, the parties execute this Agreement effective as of _____, 20__.

Customer

OTTER TAIL POWER COMPANY

By: _____



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OUTDOOR LIGHTING AND MUNICIPAL SERVICES AGREEMENT

THIS AGREEMENT is made by and between Otter Tail Power Company (the "Company"), a Minnesota corporation, and _____ (the "Customer").

In consideration of the mutual promises contained below, the parties agree as follows:

1. The Customer agrees to purchase and receive from the Company electric Energy in accordance with the terms of this Agreement and all terms and conditions and Rules and Regulations (the "Terms") established by the Company as they now exist or may be hereafter changed, and filed in its approved Tariff with the North Dakota Public Service Commission. These Terms shall include but not be limited to Customer's payment for electrical Energy in accordance with the Company's rate schedule as filed with and approved by the North Dakota Public Service Commission, or such superseding rate(s) as may be approved in the future. A copy of the Rules and Regulations including rate schedules is available from the Company.
2. The Company shall provide and the Customer shall pay for the services specified in this Agreement for a term of one year with an effective date of the term to begin _____, and terminating _____, and thereafter shall be renewed for periods of one year each, unless written notice to the contrary is given by either party to the other not less than thirty (30) days before the expiration of this agreement or any renewal thereof. This agreement shall automatically terminate in the event the customer discontinues all electric service or has its service disconnected by the Company for any reason. The termination of this agreement for any reason will not relieve Customer of any payments due to the Company for any service provided pursuant to this agreement and the Company's Tariff, or for the full payment of amounts required pursuant to paragraph 15 of this agreement. Customer may not assign this agreement except upon written consent from the Company.
3. If Customer does not receive any one or more of the services described below, indicate by inserting "N/A" as appropriate.

OUTDOOR LIGHTING

Work Order No. _____
Electric Rate Sched. No. _____
Rate Code No. _____

4. The Customer elects to receive, and the Company shall provide, the following outdoor lighting service at the following location(s) _____:

_____ Outdoor Lighting - Company-Provided Equipment:

Number of Units	Unit Type	Wattage Rating	Monthly Charge

_____ Outdoor Lighting - Energy Only - Non-Metered

Number of Units	Unit Type	Connected kW per Unit	Monthly Charge

_____ Outdoor Lighting - Energy Only - Metered

5. If the Customer elects to receive service as Outdoor Lighting - Company-Provided Equipment or Outdoor Lighting - Energy Only - Non-Metered, the number of units or type of unit shall not be changed from that shown in Paragraph 4 above, except by mutual consent of the parties.



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6. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive Outdoor Lighting service pursuant to the Electric Rate Schedule(s) and Rate Code(s) identified above.
7. The following service Riders apply to the Customer's service: _____. These Riders are also designated by the Rate Schedule(s) and Rate Code(s) identified above.

MUNICIPAL PUMPING (GOVERNMENTAL ENTITY)

Work Order No. ____
Electric Rate Sched. No. ____
Rate Code No. ____

8. The Company agrees to furnish, and the Customer agrees to pay for, electric service to operate the pumps for the Customer's present water supply system and present sewage system, and such additions to these systems as may be mutually agreed upon, in accordance with this Agreement and in the Terms.
9. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive Municipal Pumping service pursuant to the Electric Rate Schedule(s) and Rate Code(s) identified above.
10. The following service Riders apply to the Customer's service: _____. These Riders are also designated by the Rate Schedule(s) and Rate Code(s) identified above.

FIRE SIRENS (GOVERNMENTAL ENTITY)

Work Order No. ____
Electric Rate Sched. No. ____
Rate Code No. ____

11. The Company agrees to furnish, and the Customer agrees to pay for, electric service to operate the Customer's fire/warning sirens listed below.
12. The Customer represents that it has provided accurate information to the Company and the Customer is eligible to receive Fire Sirens service pursuant to the Electric Rate Schedule(s) and Rate Code(s) identified above.
13. The following service Riders apply to the Customer's service: _____. These Riders are also designated by the Rate Schedule(s) and Rate Code(s) identified above.

Location	Metered		Horsepower	Account Number	Billing Amount
	Yes	No			

GENERAL PROVISIONS

14. The Customer agrees that the Company shall not be liable for any losses, damages, or expenses (including but not limited to injury to persons, including death, or property damages) incurred by any persons for any delay, interruption, curtailment, suspension, disturbance or variability in its provision of electric service (including, but not limited to, any occurrence of voltage fluctuations or power surges) due to acts of God, or to any other cause whatsoever except the Company's own gross negligence or willful misconduct. The Company will not be liable for incidental or consequential damages, including, but not limited to, loss of profits resulting from the use of service or any delay, interruption, curtailment, suspension, disturbance or variability of electric service. The Company shall have the right to suspend temporarily the delivery of electric power hereunder for the purpose of making repairs or improvements of its system.



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15. If applicable, the Company shall charge for and Customer shall pay any Excess Expenditures associated with Special Facilities as identified in Section 5.02 of the General Rules and Regulations. The total Excess Expenditures of Special Facilities identified is \$_____.

16. All previous agreements, if any, between the parties covering the subject matter hereof are hereby cancelled and terminated as of the effective date specified in Paragraph 2 of this Agreement, except as specifically provided in this Agreement.

IN WITNESS WHEREOF, the parties execute this Agreement to be effective as of the date stated in Paragraph 2 above.

OTTER TAIL POWER COMPANY

By _____

Title _____

CUSTOMER

By _____

Title: _____

C



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
CONTRACTS AND AGREEMENTS
Section 1.05
Second Revision

SUMMARY BILLING SERVICE CONTRACT



Primary Customer Information	[Send master account billing to:]
------------------------------	-----------------------------------

Name: _____
Contact: _____
Address: _____
Phone: _____

Customer Authorization

The undersigned Customer authorizes Otter Tail Power Company ("Company") to provide Summary Billing Service according to the Company's General Rules and Regulations as they now exist or may hereafter be changed and filed in its approved Tariff with North Dakota Public Service Commission. The terms and conditions of Summary Billing Services are described in Section 4.12 of the Company's General Rules and Regulations. A copy of the Rules and Regulations including rate schedules is available from the Company. Customer accounts to be included for Summary Billing Services shall be attached to this contract. The Customer agrees to provide the Company the most recent copy of all bills selected for Summary Billing or to complete a Summary Billing Service Worksheet provided by the Company.

Changes by Customer

Request to change Summary Billing Services, including adding or deleting accounts included in a summary bill must be made 45 days before the desired effective date. Requests for change are subject to Company approval.

Changes by Company

The Company reserves the right to make changes from time to time in the administration of Summary Billing Services. Company will notify participating customers of any changes to the service provided.

Termination

This contract may be terminated by the Customer or the Company with 45 days' written notice. Termination will cause the Company to discontinue the Customer's summary bill, reverting the individual accounts to separate monthly billing with the bills mailed to their individual mailing addresses unless otherwise specified by the Customer in writing at the time of termination.

Liability

The Company shall not be liable for any customer costs that may result from actions by the Company pursuant to its approved Tariff, including but not limited to any refusal, delays or failure to provide for summary billing service when requested, for summary bill account charges or for reverting accounts to standard billing and mailing.

Approval Signatures

	Otter Tail Power Company
Customer Representative	By: _____
Title _____	Title _____
Date _____	Date _____



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
CONTRACTS AND AGREEMENTS
Section 1.05
First Revision



Guarantee in lieu of deposit

(Customer's Name)

(Address)

(Account Number)

Guaranteed
Amount \$ _____

I, _____ ("Guarantor"), guarantee to Otter Tail Power
Company ("Company") payment of the electric service bills of

("Customer"), in an amount not to exceed the
estimated charge for furnishing service to the Customer for a 60-day period.

Conditions under which this agreement may be terminated are listed as follows:

1. The Customer discontinues receiving electric service from the Company and has paid the Customer's account with the Company.
2. The Customer changes service location covered by the guarantee agreement.
3. The Customer makes prompt payment to the Company of all electric service bills for 12 consecutive months.
4. I give the Company 30 days prior written notice for the termination of this agreement.
5. The Customer makes payment of the security deposit required by the Company.

However, this agreement may not be terminated until satisfactory settlement is made of any balance owed by the Customer to the Company.

(Name of Guarantor)

(Signature of Guarantor)

(Phone # of Guarantor)

Date: _____

(Address of Guarantor)

(Signature of Customer)

Date: _____

Otter Tail Power Company

By: _____

Title: _____



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
CONTRACTS AND AGREEMENTS
Section 1.05
First Revision

Controlled Service Agreement

Customer Name

Service Address

Account Number

Location Number



The undersigned Customer agrees to purchase Controlled Service from Otter Tail Power Company (the "Company") subject to the Company's Rules and Regulations as they now exist or may hereafter be changed and filed in the approved Tariff with the North Dakota Public Service Commission. A copy of the Rules and Regulations is available from the Company.

The Company's "Controlled Service" rate is designed to provide a reduced rate to customers who have electrical loads that can be shut off during "peak" demand periods.

When the electric loads are space heating systems, there is a danger that damage to the premises may result if an alternate fuel heating system is not available to come on when the electric heat is shut off during the control period. This danger is obviously most prevalent if the alternate fuel must be hand-fired, such as a wood burner or in some rare cases where no alternate system is available.

While the Company does not specify what type of alternate fuel must be used, Customers who choose to have a hand-fired (non-automatic) system or no backup need to be aware of the possible consequences of electric heat being switched off during control periods when nobody is available to hand-fire the alternate heating system or to monitor the temperature in the premises.

In order for the Company to offer the reduced rate, it must be able to turn off all electric heat.

Controlled Service requires that no electric heating be used in the premises when the Company is controlling these electrical loads.

If the electric heat is shut off and no other heat source comes on to provide heat, water in plumbing pipes and fixtures could freeze and burst. Other damage could also result from freezing temperatures in the structure.

In order to acknowledge that the Customer has been advised of, understands and agrees to the risks associated with receiving Controlled Service, the Customer has signed and delivered to the Company the following statement:

To: Otter Tail Power Company -

Customer Service Center

1. I have read this Controlled Service Agreement and the related Rules and Regulations and understand the potential for damage to my property by using a hand-fired (non-automatic) backup heating system,

I plan to use a (type of fuel) _____, as my backup heating system. I understand, agree to, and accept the risks or damage to my property in the event that there is no backup heating system. It is my choice, however, to take Controlled Service and I will NOT hold Otter Tail Power Company liable or responsible for any damages that might occur due to a "shut off" of my primary electric heating system.

2. I also agree that, in order to qualify for the Controlled Service rate, I will not use electricity as a secondary "backup" fuel when the regular electric heating system is controlled.

Name _____

Date _____

Address _____

Witness _____

Date _____

Otter Tail Power Company

NORTH DAKOTA PUBLIC
SERVICE COMMISSION
Case No. PU-17-398 and PU-18-106

Approved by order dated September 26, 2018

RATES EFFECTIVE with bills rendered
on and after February 1, 2019, in North Dakota

APPROVED: Bruce G. Gerhardson
Vice President, Regulatory Affairs



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
FORECASTS FOR FUEL CLAUSE AND RIDER ADJUSTMENTS
Section 1.06
First Revision

SECTION 1.06 FORECASTS FOR FUEL CLAUSE AND RIDER ADJUSTMENTS

Upon signing a confidentiality agreement, a General Service Customer shall be provided with the Company's most recent forecasts for fuel clause adjustments and rider adjustments.



Fergus Falls, Minnesota

RATE APPLICATION

SECTION 2.01 ASSISTING CUSTOMERS IN RATE SELECTION

While the Company will endeavor to assist the Customer in the choice of the most advantageous rate schedule, either for initial service or subsequent thereto, the Company does not guarantee that the Customer will at all times be served under the most favorable rate; nor will the Company make refunds representing the difference in changes between the rate for which service was actually billed and another rate which is or may subsequently become available.



Fergus Falls, Minnesota

Section 2.02 SERVICE CLASSIFICATION

Rates designated “General Service” are available to any nonresidential Customer who meets the qualifications for the rate.

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A Residential Service rate may be applied only to an individual residence, private apartment, mobile home, fraternity house or sorority house, but including garages and other auxiliary buildings on the premises and used by the Residential Customer for noncommercial use. A residence containing not more than one light housekeeping unit in addition to the principal Residential unit may be classified as a single unit.

Multiple unit structures receiving service through a central meter will be billed as follows:

- 1) Electric service in a single-metered multi-unit Residential building is billed to the landlord/building owner. The landlord/building owner of a single-metered multi-unit Residential building is the bill payer responsible, and is the Customer of record contracting with the Company for service, and the landlord/building owner is required to notify the Company of the existence of a single-metered multi-unit Residential building.
- 2) A landlord/building owner renting space to separate business enterprises in the same building may take service through a single meter at the applicable general service rate, provided service is furnished for occupants of the building as part of the rent. The landlord/building owner of a single-metered multi-unit nonresidential building is the bill payer responsible, and is the Customer of record contracting with the Company for service, and the landlord/building owner is required to notify the Company of the existence of a single-metered multi-unit nonresidential building.
- 3) A Customer occupying a building, on a single Farm, for Residential and nonresidential, or Farm purposes jointly may combine the Customer’s Residential and nonresidential or Farm use on the applicable nonresidential or Farm service rate, or the Customer may provide for separate metering and separate circuits for the Residential and nonresidential or Farm portions of his building or Farm, in which case the electricity consumed through each Meter will be billed at the applicable rate.

The Farm Service Rate shall apply to any Customer carrying on normal farming operations regardless whether the Farm is situated inside or outside the corporate limits of any city or village.



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations

ELECTRIC RATE SCHEDULE

General Rules & Regulations

SERVICE CLASSIFICATION

Section 2.02

Third Revision

Two or more families living either in the same farmhouse or in separate buildings but all involved in the normal operation of a single Farm may take service through the Farm Meter and billed at the regular Farm rate, subject to the limitations contained in the Farm rate. **L**

A residence located adjacent to or on a Farm, but not being a part of the Farm operation is considered simply as a residence in a rural area and shall be metered separately and billed at the applicable Residential rate. If such residence is occupied by a family member involved with the operation of the Farm, the dwelling may be classified as either Residential or Farm. Farm classification will allow some or all of the outbuildings to be metered with the residence. If classified as Residential, only those outbuildings associated with Residential usage, such as a garage or storage building, may be metered with the residence. **L**

NORTH DAKOTA PUBLIC
SERVICE COMMISSION
Case No. PU-23-342
Approved by order dated December 30, 2024

RATES EFFECTIVE with bills rendered
on and after March 15, 2025, in North Dakota

APPROVED: Stuart D. Tommerdahl
Manager, Regulation & Retail Energy Solutions



Fergus Falls, Minnesota

CURTAILMENT OR INTERRUPTION OF SERVICE

Section 3.01 DISCONNECTION OF SERVICE

Pursuant to North Dakota Administrative Rules 69-09-02-05.1(1), the Company may disconnect service if the Customer is delinquent in payment for service, and fails to pay for service or enter into a satisfactory installment agreement with the Company for payment within ten (10) days of the Company giving the Customer written notice of the Company's intention to discontinue service on account of payment delinquency.

Pursuant to North Dakota Administrative Rules 69-09-02-05.1(7), the Company may discontinue service if the Customer fails to comply with the Company's regulations pertaining to installation and operation of utilization equipment, or for use of equipment which interferes with, or adversely affects, the service of other customers, and fails to change or disconnect such equipment within ten (10) days of the Company giving the Customer written notice of such non-compliance.

Pursuant to North Dakota Administrative Rules 69-09-02-05.1(8), the Company may discontinue service, upon ten (10) days written notice to the Customer, if a Meter or other equipment installed by the Company has been tampered with, or if there has been a diversion of service, or if the Customer is utilizing service before the electric service has passed through a Meter installed by the Company. The Company shall additionally be entitled to pursue such other remedies against the Customer for Meter tampering as are available under applicable laws and regulations.

In instances involving tampering with, bypass of load control capabilities, or rate compliance violations as determined by the Company, the Company shall have the right to immediately discontinue the Customer's participation in the program and bill for all expenses involved in the removal of the load management equipment, plus applicable investigative charges.

Pursuant to North Dakota Administrative Rules 69-09-02-05.1(9), when a Customer who has tenants is including the cost of the Company's service in the rent charged and the Company's bill for service to the Customer becomes delinquent, the Company will before disconnecting service notify the tenants in writing at least ten (10) days prior to the proposed termination date. The Company will allow each tenant to apply to become the Customer of the Company in the tenant's own name, to have the service to the rental facility



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
DISCONNECTION OF SERVICE
Section 3.01
First Revision

continued or resumed, and to pay the pro-rata share of future bills for service. Such tenant-Customer shall be considered the Customer of the Company for that service.

Any disconnection, suspension, delay or discontinuance of service will not relieve the Customer from the Customer's obligations to the Company.

Pursuant to North Dakota Administrative Rules 69-09-02-05.1(10), the Company may not discontinue service to the Customer for nonpayment of a deposit.

A Customer shall give the Company not less than two business days prior notice to disconnect service.



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
CURTAILMENT OR INTERRUPTION OF SERVICE
Section 3.02
First Revision

Section 3.02 CURTAILMENT OR INTERRUPTION OF SERVICE

The Company may curtail or interrupt service without notice to any or all of its Customers when in the Company's judgment such curtailment or interruption will tend to prevent or alleviate an emergency condition that threatens the integrity of its electrical system or whenever requested to do so by any Regional Reliability Authority. If, in the Company's judgment, curtailment or interruption of service to some but not all of the Company's Customers is warranted by the circumstances, the Company shall select Customers to be curtailed or interrupted. The Company shall have no liability for any reason whatsoever resulting from any curtailment or interruption made pursuant to this paragraph. Any curtailment or interruption of service to the Customer will not relieve the Customer's obligations to the Company. Upon request from any Customer, the Company shall make reasonable effort to provide notice to such Customer of a projected curtailment or interruption in service, in the event the Company has advance notice of curtailment or interruption of such Customer's service. However, the Company shall have no liability to the Customer or to any third party for the Company's failure to give such notice, or for erroneously or mistakenly giving such notice.

Upon such notice as is reasonable under the circumstances, the Company may temporarily discontinue electric service when necessary to make repairs, replacements, or changes in the Company's equipment or facilities.

If a condition appears to be hazardous to the Customer, to other Customers, to the Company's equipment, or to the public, the Company may disconnect, suspend, delay, and/or discontinue service to any Customer.



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
Reserved for Future Use
Section 3.03
First Revision

Section 3.03 RESERVED FOR FUTURE USE



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
Reserved for Future Use
Section 3.04
First Revision

Section 3.04 RESERVED FOR FUTURE USE



Fergus Falls, Minnesota

Section 3.05 CONTINUITY OF SERVICE

The Company will endeavor to provide continuous electric service, but will not guarantee an undisturbed supply of electric service, and the Company will not be liable for any losses, damages, or expenses (including, but not limited to, injury to persons, including death, or property damages) incurred by persons for any delay, interruption, curtailment, suspension, disturbance or variability in its provision of electric service (including, but not limited to, any occurrence of voltage fluctuations or power surges) due to acts of God, or to any other cause except the Company's own gross negligence or willful misconduct. The Company will not be liable for incidental or consequential damages, including, but not limited to, loss of profits resulting from the use of service or any delay, interruption, curtailment, suspension, disturbance or variability of electric service.



Fergus Falls, Minnesota

METERING & BILLING

Section 4.01 METER AND SERVICE INSTALLATIONS

The Company will furnish, install and maintain one set of metering equipment for each account and rate schedule under which a metered service is supplied.

Unless required by other applicable codes, inspections of the line-side wiring in the Meter socket and current transformer cabinet (CT cabinet) are the responsibility of the Company. The Customer retains inspection authority of Customer-side connections to ensure compliance with National Electric Code requirements. Once inspections are completed and the wiring approved by the Company, the Meter socket and CT cabinets will be secured with Company seals. The Company will connect electric service to a previously served location without the requirement of an affidavit or wiring certificate if all of the following four conditions are met: 1) if discontinuation of service was made within the past two years, 2) as long as there is no change in the wiring, including the service drop, 3) if the wiring was acceptable at the time service was discontinued, and 4) if the structure has not been moved. Service may be denied to any Customer for failure to comply with the applicable requirements of these General Rules and Regulations, or with other service requirements of the Company contained in an agreement with the Customer for the services, or on file with any regulatory body having jurisdiction.

METER INSTALLATION REQUIREMENTS:

Customer-furnished Meter sockets: Service entrance sizes up to and including 400 amps single-phase and three-phase will be metered by the use of Self-Contained Meters. Meter sockets for Self-Contained metering are furnished, installed, and wired by the Customer or the Customer's electrical contractor. The Company will install and wire a load management receiver, if applicable, and the Customer or the Customer's contractor will make the remaining connections in the Meter socket. The Company will make the connections to the Customer's conductors at the top of the mast for overhead service, and at the Company source for underground service.

Company-furnished Meter sockets: If the service entrance requirements exceed 400 amp single-phase or three-phase, the Company will furnish the pre-wired Meter socket and enclosure, including current transformers, conduit, and other equipment necessary to Meter the service. The Customer's contractor will install the equipment. These Meter sockets will be mounted next to the Customer-provided CT cabinet on a building, pole, or



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
METER AND SERVICE INSTALLATIONS
Section 4.01
Second Revision

pedestal. However, in all cases, permission to use and the determination of transformer rated metering location must be approved by the Company.

Customer-furnished CT cabinets: Cabinets used outside any building wall for current transformers (CTs) or required as a junction point between the Company's service lateral and the Customer's service entrance conductor are furnished by the Customer or the Customer's electrical contractor. Unless otherwise provided in the Customer's service agreement with the Company, the cabinets will serve as the point of common connection between Company-owned facilities and the Customer. Conduit and any additional material required for attachment is furnished by the Customer. The Company will make the service connections at the line side lugs and install the control wires between the CTs and the Meter. The Customer or contractor will install all remaining equipment, including CTs furnished by the Company, and make the connections to the load side lugs.

METER SOCKET REQUIREMENTS:

All Meter sockets must be approved and properly labeled by a state-recognized testing lab such as Underwriters Laboratories (UL).

Profiles and Rating: The Customer must furnish a Meter socket equipped with lever-style bypass rated at 200 amps or larger for underground services. In order to allow for proper conductor bending, crossover clearance, and additional slack in the incoming service wires within the socket, the internal dimensions for the socket must be a minimum of 11 inches wide for single-phase service and 13 inches wide for three-phase service. For services where conductors will be installed below ground, conduit of adequate size must be installed on the Meter socket and extend a minimum of 12 inches below grade level. Due to limited space for conductors, round Meter sockets will no longer be permitted on new installations or as replacements on existing installations. The Company reserves the right to require that a round socket be replaced at Customer's expense before any work is done by the Company.

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CURRENT TRANSFORMER CABINET REQUIREMENTS:

The Customer or the Customer's electrical contractor will size and furnish the cabinet to be used as a point of common connection between the Company's service and the Customer's service point. The Cabinet will be mounted outdoors in a location readily accessible to Company personnel. The Customer will provide any materials required for installation. The Contractor shall contact Company personnel to discuss details prior to ordering a current transformer cabinet.



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
METER AND SERVICE INSTALLATIONS
Section 4.01
First Revision

Minimum specifications:

- ☐ Cabinet must be UL (or other state-recognized testing lab) approved and meet all applicable codes and ratings for its intended use
- ☐ Cabinet must be complete with landing pads for cable terminations and for mounting of bar-type current transformers
- ☐ Cabinet must be equipped with a hinged door, and with provisions for locking and sealing with Meter seals
- ☐ Minimum depth of the cabinet must be 10 inches

The overall dimensions will vary with the required ampacity rating as stipulated in the National Electric Code.



Fergus Falls, Minnesota

Section 4.02 METER READINGS

Unless authorized by statute, rule or other appropriate authority, unless a Customer location is considered self-read, the Company will read all Meters used for determining charges to Customers each month. The term “month” for Meter Reading and billing purposes is the period between successive Meter Reading dates, which is as nearly as practicable to 30-day intervals. When the Company is unable to gain access to a Meter, it shall leave a Meter-Reading form for the Customer to complete and provide to the Company. The Company may use Customer-supplied Meter Readings to render bills, provided a Company representative reads the Meter at least once each three months, and when there is a change in occupancy of the premises. The Company may move the Meter to a self-read status when necessary.

SELF-READ CUSTOMERS: Customers designated as self-read Meter accounts shall, upon request of the Company, report the reading of their Meter monthly online, or on forms provided by the Company. At a minimum, the Company will verify Meter Readings of self-read Meter accounts at least once within a 12-month period.



Fergus Falls, Minnesota

Section 4.03 ESTIMATED READINGS

Pursuant to North Dakota Administrative Code Standards of Service 69-09-02-11, when access to a Meter cannot be gained and the Customer fails to supply a Meter-Reading form in time for the billing operation, or Meter data is unavailable an estimated bill may be rendered by the Company. In cases of emergency, the Company may render estimated bills without reading Meters or supplying Meter-Reading forms to Customers.

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When Customer fails to return a Meter-Reading form or input the Meter Reading online, an estimated bill may be rendered.

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Estimated bills are based on the Customer's normal consumption for a corresponding period during the preceding year, or average consumption during the three preceding months, or any other method authorized by the North Dakota Public Service Commission. As provided in Section 4.02 of these General Rules and Regulations, only in unusual cases, when approval is obtained from the Customer, or when a self-read Customer fails to supply Meter Readings, shall more than two consecutive estimated bills be rendered.

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If an estimated bill appears to be abnormal when a subsequent reading or energy consumption is obtained, the bill for the entire period is computed at a rate which contemplates the use of service during the entire period and the estimated bill is deducted. If there is reasonable evidence that the use occurred during only one billing period, the bill shall be so computed.

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If the Advanced Metering Infrastructure is unavailable or Meters located where the Company has no resident service representative, or the resident service representative is unavailable, final readings or energy consumption may be estimated at the time the Customer requests that service be discontinued. Estimates will be made on the basis of previous average usage. All estimated readings or energy consumption are clearly marked as such.

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Fergus Falls, Minnesota

Section 4.04 METER TESTING AND METER FAILURE

The Company will maintain and test its metering equipment in accordance with the Rules of the North Dakota Public Service Commission. If the Company's test shows a Meter to have an average error of more than 2% fast or 2% slow, the Company shall make an adjustment to the bills for service during the period of registration error, if known, in accordance with North Dakota Administrative Code Standards of Service 69-09-02-12 and Section 4.9 of these General Rules and Regulations. If the period of registration error is unknown, a billing adjustment will be applied to lesser period of (a) one-half the time elapsed since the last testing of the Meter, or (b) six months. If the average error cannot be determined by test because of failure of part or all of the metering equipment, the Company shall use the registration of check metering installations, if any, or to estimate the quantity of energy consumed on all available data. The Customer shall be advised of metering equipment failure, and of the basis for the estimated bill. Any adjustment because of failure of metering equipment shall be from the date of the metering equipment failure, if known; or if not known, for a period equal to one-half the time elapsed since the last previous meter test, but not to exceed six months.

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The Customer may request the Company to test the Meter. If the request to test a Meter is made within one year of a previous test, a charge will be added to the Customer's bill if the metering equipment tests accurate (Meter error is plus or minus two percent or less). The charges will be as follows:

Single-Phase or Residential Customer Meter	\$10.00
Single-Phase Demand or Self-contained Three-phase Meter	\$20.00
All Other Three-phase Meters	\$30.00



Fergus Falls, Minnesota

Section 4.05 ACCESS TO CUSTOMERS' PREMISES

Company representatives, when properly identified, shall have access to the Customer's premises at reasonable times for the purpose of reading meters, making repairs, making inspections, removing the Company's property or for any other purpose incident to the service.

The Company shall have the right and be allowed access to remove its electric lines, related equipment, metering equipment, and other appliances and fixtures from the Customer's premises as part of its normal course of business.



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations

ELECTRIC RATE SCHEDULE

General Rules & Regulations

ESTABLISHING DEMANDS

Section 4.06

First Revision

Section 4.06 ESTABLISHING DEMANDS

Demands are established as provided in the applicable rate schedule. In the absence of a Demand Meter recording installed at the Customer's premises, the Demand may be periodically established by measurement with a portable Meter.

NORTH DAKOTA PUBLIC
SERVICE COMMISSION

Case No. PU-17-398

Approved by order dated September 26, 2018

RATES EFFECTIVE with bills rendered
on and after February 1, 2019, in North Dakota

APPROVED: Bruce G. Gerhardson
Vice President, Regulatory Affairs



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations
ELECTRIC RATE SCHEDULE
General Rules & Regulations
MONTHLY BILLING PERIOD AND PRORATED BILLS
Section 4.07
Second Revision

Section 4.07 MONTHLY BILLING PERIOD AND PRORATED BILLS

A period of 365 days divided by 12 months [30.41667 days] is considered a normal monthly billing period. The Meter Reading date may be advanced or postponed not more than five days without adjustment of the billing for the period. Bills based on actual billing periods, which will be determined by the interval between two consecutive Meter Reading dates for metered services or between billing dates for the non-metered services, will be prorated on a daily basis for a period of lesser than or greater than a normal billing period. The proration shall apply to the Customer Charge, Energy Charge, Demand Charge and Facilities Charge components of the rate.

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Services will be prorated to the month in which they were consumed based on a computed daily average. The following definitions apply:

- For fixed charges, the “computed daily average” used to prorate “services” is the daily fixed charge, or ratio of the annual amount of the fixed charge by the number of days in a year (365).
- For consumption-based charges, the “computed daily average” used to prorate “services” is the daily average energy/demand usage, or ratio of the energy/demand usage during the billing period by the number of days in the same billing period.



Fergus Falls, Minnesota

North Dakota, General Rules & Regulations

ELECTRIC RATE SCHEDULE

General Rules & Regulations

ELECTRIC SERVICE STATEMENT

IDENTIFICATION OF AMOUNTS AND METER READING

Section 4.08

First Revision

Section 4.08 ELECTRIC SERVICE STATEMENT - IDENTIFICATION OF AMOUNTS AND METER READING

Each amount on the electric service statement will be identified by a descriptive reference to the rate schedule under which the amount is computed, or other explanation, on the same line with the amount. In addition, the Company will collect from the Customer, and the service statement will itemize, any sales, use, excise, or other taxes and fees that apply to the service provided. If codes are used to identify a prorated bill, a cancelled bill, an estimated reading, a Meter exchange, or other pertinent data, an explanation of each code will be shown on the portion of the face of the bill that the Customer retains. Estimated bills and prorated bills will be marked distinctly as such.

If a Municipality collects or receives any payment or payments from the Company for or by reason of using the Municipality's streets, alleys and public places, or for or by reason of operating the utility business or any portion or phase thereof in the Municipality, bills for electric service in that Municipality will be increased by an aggregate amount approximating the amounts of such payment or payments during the period or periods in which any such payment or payments are collected or received. Accordingly, statements rendered under the several rate schedules in effect in that Municipality will be increased by the applicable proportionate part of any such payment or payments. This applies whether these payments are called a taxes, assessments, license fees, percentages of earnings or revenues, lump-sum payments, or otherwise, or whether such payments are made under the provisions of any ordinance, resolution, franchise, permit, or otherwise.

In addition to the above rates and payments, rate schedules for certain tariffs or services may be billed and identified on electric service statements.

NORTH DAKOTA PUBLIC

SERVICE COMMISSION

Case No. PU-17-398

Approved by order dated September 26, 2018

RATES EFFECTIVE with bills rendered

on and after February 1, 2019, in North Dakota

APPROVED: Bruce G. Gerhardson

Vice President, Regulatory Affairs



Fergus Falls, Minnesota

SECTION 4.09 BILLING ADJUSTMENTS

General:

If a Meter or billing error results from 1) an inaccurate Meter; 2) an incorrect reading of the Meter; 3) an incorrect application of a rate schedule; 4) an incorrect connection of the Meter; 5) an application of an incorrect multiplier or constant; 6) a bill delay; or 7) other similar errors affecting billings as described in North Dakota Administrative Code Standards of Service 69-09-02-11, -12 and -13, the Company shall recalculate the Customer's bill consistent with the North Dakota Administrative Code Standards of Service, these General Rules and Regulations, and the Company's applicable rate schedule(s).

Underbilled:

If a Customer is underbilled, the Company may recalculate the bills and reissue corrected bills for service during the period of the error, up to a maximum period of six years from the date of the bill, with the exception of a Meter equipment failure which is no longer than a period equal to one-half the time elapsed since the last previous meter test, but not to exceed six months.

Overbilled:

If a Customer is overbilled, the Company shall recalculate bills for errors resulting in overcharges up to a maximum of six years from the date of payment, with the exception of a Meter equipment failure which is no longer a period equal to one-half the time elapsed since the last previous meter test, but not to exceed six months.

Billing Format:

The first bill rendered after a recalculation of charges is to be separated from the regular bill and the charges explained in detail.



Fergus Falls, Minnesota

Section 4.10 PAYMENT POLICY

Bills are due by the date printed on the bill, which will be the next scheduled bill date. A late payment charge will not be imposed if payment is made prior to the next regular scheduled billing date. The next billing date is not less than 25 days from the current billing date, with the exception of a prorated bill. The billing date is no more than three working days before the date of mailing. Customers with at least 12 on-time, consecutive payments of regular bills prior to a delinquency date may not be billed a late payment charge, and a notice of late payment charges may not appear on the billing statements of such Customers.

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If a Customer has been delinquent more than once during the last 12 consecutive months, a late payment charge will apply on any delinquent account with an unpaid balance that is more than \$5.00.

The late payment charge per monthly billing period is 1) 1.5% per month (18% per year), or 2) \$1.00, whichever is greater. For Customers who have been delinquent once or more during the last 12 consecutive months, a notice of possible late payment charge will be stated on the Customer's next bill. This late payment charge will be assessed during the Customer's next billing period and appear on the Customer's bill. All payments received are credited against the Customer's oldest outstanding account balance before the application of any late payment charge.

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The delinquent amount for accounts on the Even Monthly Payment (EMP) plan as described in Section 4.11 of these General Rules and Regulations, or payment schedules, will be the outstanding account balance or the outstanding scheduled payments, whichever is greater.

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A \$15.00 charge will be assessed due to payments not honored by the Customer's financial institution.

A Customer payment that has been dishonored twice by the issuing financial institution will be considered nonpayment of the Customer's utility bill.



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Section 4.11 EVEN MONTHLY PAYMENT (EMP) PLAN

Residential and Commercial service Customers, at their request, may be billed under the Company's Even Monthly Payment (EMP) plan. EMP provides for 11 equal monthly payments based on the Customer's previous use at the premises when available, or an estimate of use for those premises based on previous usage at the premise.

The Company will review the account usage and EMP payment balances after seven bills and 12 bills to ascertain the reasonableness of the budget amount under current rates or conditions of use of service, and the monthly payment will be adjusted accordingly.

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Billing for the seventh and twelfth month of EMP program participation will reflect the actual billing for that month adjusted for the EMP credit or debit balance carried forward from the previous month. The maximum amount billed on the twelfth month is the larger of 125% of the old EMP amount or the old EMP amount plus \$5.00. If the amount due exceeds these limits, the old EMP amount will be billed and the excess will be spread over the next 12 months. The Company shall pay interest monthly on any accrued EMP credit balance using a two-week average of the six-month Certificate of Deposit rate offered the second and third weeks of June (effective July 1) and December (effective January 1) by the Bank of North Dakota.

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Customers may end participation in the EMP plan at any time by providing the Company with reasonable prior notice. If the Customer incurs late charges as permitted in Section 4.10 of these General Rules and Regulations, or if the Customer's account is more than 60 days past due, the Company may remove the Customer's account from the EMP plan and the full balance of the account will become due.

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Fergus Falls, Minnesota

Section 4.12 SUMMARY BILLING SERVICES

Under the Company's Summary Billing Services, the Customer's multiple monthly bills will be consolidated into a single billing statement each month. Customers need make only one payment covering the total amount due for all the accounts included in a summary bill. Summary Billing Services is an optional service in which the Customer may choose to participate. Upon Customer's request, the Customer and the Company will enter into a contract for Summary Billing Services with a 45-day cancellation provision that applies to both parties.

The Company will work with Customers in choosing a monthly master billing date for a summary bill, but reserves the final decision-making authority.

The Company may, at its sole discretion, limit the number of accounts included in any one summary bill, and exclude accounts based on rate class or type, amount of bill, account arrearages, billing cycle, or participation in other programs. Participation in Company programs, such as Even Monthly Payment, Ready Check, and ePay, may restrict accounts from inclusion in summary billing.

Accounts may be combined from more than one bill date resulting in a delay of the bill statement mailing for all accounts until the master billing date is reached. Individual accounts will be read on their normal reading cycle and placed on hold until all accounts are read. Once completed, the Customer will be billed based on the total accumulation of the sub accounts, including all Customer Charges, Energy Charges, Demand Charges, Facilities Charges, Fixed Charges, and Monthly Minimum Charges.

Payment policies remain in effect for each Customer participating in Summary Billing Services. Any determination of delinquencies will be based on the master billing date. If a summary bill falls into arrears, the Company may, at its option, discontinue the Customer's summary bill, reverting the individual accounts to separate monthly billing.

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Section 4.13 ACCOUNT HISTORY CHARGE

The Company shall charge \$10.00 for each account history report requested by a landlord/building owner or other party and provided by the Company in excess of 10 account history reports (whether associated with one or more accounts). The Account History Charge shall not exceed \$100 per request set. The landlord/building owner or other third party request must be accompanied by a signed release from each Customer.

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Section 4.14 COMBINED METERING

Combined Metering is defined as the addition of multiple service or metering points so that the energy and demand is registered on one meter. This results in coincident demand for these loads, thus treating it as one larger load for billing one rate. To qualify for Combined Metering a Customer must take full requirements service from the Company and must be served at a premises consisting of contiguous property with the same occupant and each service entrance to be combined must have a minimum entrance rating of 750 kVa (750 kVa entrance at various voltages which is equivalent to: 900 amps @ 277/480; 1800 amps @ 120/240 delta; 2100 amps @ 120/208 wye). Combined Metering can be accomplished with hardware or software totalizers or by installing primary metering. The Company will, in its sole discretion, reasonably determine whether to use primary metering or totalizing for any particular Customer that qualifies for Combined Metering.

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Fergus Falls, Minnesota

STANDARD INSTALLATION AND EXTENSION RULES

SECTION 5.01 EXTENSION RULES AND MINIMUM REVENUE GUARANTEE

The Company will, at its own expense, extend, enlarge, or change its Distribution or other facilities for supplying electric service when the anticipated revenue from the sale of additional service at the location justifies the expenditure. If it reasonably appears to the Company that the expenditure may not be justified based on a three-year projection of revenue received from the Customer's applicable rate schedule(s) under which the Customer is taking service, except for sales tax, franchise fees and other governmental charges collected by the Company on behalf of governmental authorities, the Company may require the Customer to sign an Electric Service Agreement guaranteeing a minimum payment of no less than three years use of electric service. If the Company has reason to question whether the Customer will maintain adequate creditworthiness, cease taking full requirements from the Company, or for any other reason may fail to make payments for service, including the service extension charges, the Company may require the Customer to pay in advance, or require any additional conditions of service that are reasonably necessary to protect the Company and its customers.

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The Company shall provide to the Customer an estimate with detail of the costs prior to construction.

If at the point of true-up at the end of the initial three-year contract period of service, the Customer uses and pays for more than the specified guaranteed minimum amount of electric service, which the Customer contracted to purchase, any advance that may have been made in excess of the guaranteed minimum amount when calculated based on actual usage will be refunded to the Customer together with interest at the rate provided for Customer deposits under North Dakota Public Service Commission Standard of Service 69-09-02-04. However, if the Customer uses less than the guaranteed minimum, the amount of the deficiency will be billed to the Customer, and/or will be deducted from the Customer's advance payment, and the balance of the advance payment, if any, will be refunded to the Customer with interest on the balance.



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Section 5.02 SPECIAL FACILITIES

For the purposes of Section 5.02, the following definitions apply:

"Distribution Facilities" are defined as all primary and secondary voltage wires, poles, insulators, transformers, fixtures, cables, trenches, and other associated accessories and equipment, including substation equipment, rated below 41.6 kV, whose express function and purpose is for the Distribution of electrical power from the Company's Distribution substation directly to Customers. Distribution Facilities exclude all facilities used primarily for the purpose of transferring electricity from a Generator to a substation and/or from one substation to another substation. As such, Distribution Facilities serve only Customers on the primary and secondary rates of the Company.

"Transmission Facilities" are defined as all poles, towers, wires, insulators, transformers, fixtures, cables, and other associated structures, accessories and equipment, including substation equipment, rated equal to or greater than 41.6 kV, whose express function and purpose is the transmission of electricity from a Generator to a substation or substations, and from one substation to another.

"Standard Facilities" are those facilities whose design or location constitutes the reasonable and prudent, least-cost alternative that is consistent with the existing electric system configuration, will meet the needs of the Company's Customers, and will maintain system Reliability and performance under the circumstances. In determining the design or location of a "Standard Facility," the Company shall use good utility practices and evaluate all of the circumstances surrounding the proposal, including 1) public and employee safety in the installation, operation and maintenance of the facility; 2) compliance with applicable engineering standards, codes, electric utility norms and standards; 3) electric system Reliability requirements; 4) the presence, age, condition and configuration of existing facilities in the affected area; 5) the presence and size of existing right-of-way in the affected area; 6) existing topography, soil, spacing, and any environmental limitations in the specific area; 7) existing and reasonably projected development in the affected area; 8) installation, maintenance, useful life and replacement cost factors; and 9) other relevant factors under the particular circumstances.

"Special Facilities" are non-Standard Facilities or the non-standard design or location of facilities. Common examples of Special Facilities include duplicate service facilities, special switching equipment, special service voltage, three-phase service where single-phase service is determined by the Company to be adequate, excess Capacity, Capacity for intermittent equipment, trailer park Distribution systems, underground installations, conversion from



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overhead to underground service, specific area or other special undergrounding, and location and relocation or replacement of existing Company facilities. Payments required will be made on a nonrefundable basis and may be required in advance of construction unless other arrangements are agreed to in writing with the Company. The facilities installed by the Company are the property of the Company. Any payment by a requesting or ordering party will not change the Company's ownership interest or rights. Payment for Special Facilities may be required by either, or a combination, of the following methods as prescribed by the Company: a single charge for the costs incurred or to be incurred by the Company due to such a special installation, or a monthly charge being one-twelfth of the Company's annual fixed costs necessary to provide such special installation. The charge for Special Facilities will be computed from a formula rate template using inputs from FERC Form 1 with the following expense components; operation and maintenance expense, general and common depreciation expense, taxes other than income tax, and distribution depreciation expense. The return component will contain income taxes and return on rate base. The monthly charge will be discontinued if the Special Facilities are removed (however the customer is responsible for any undepreciated installation charges upon departing or discontinuing service) or if the requester eventually qualifies for the originally requested Special Facilities as Standard Facilities. The charge for Special Facilities will be calculated annually and applied to any Electric Service Agreement (ESA) entered into while that rate is in effect and applicable for the life of the ESA. This section will apply for new connected loads of 200 kW or less unless the company and customer have expressly agreed to different charges in an ESA approved by the Commission. New loads above 200 kW will be addressed through authorized ESAs.

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"Excess Expenditures" is defined as the total reasonable incremental cost above that of Standard Facilities, for construction and operation of Special Facilities, including: the value of the undepreciated life of existing facilities being removed and removal costs less salvage; the fully allocated incremental labor costs for design, surveying, engineering, construction, administration, operations, or any other activity associated with the project; the incremental easement or other land costs incurred by the Company; the incremental costs of immediately required changes to associated electric facilities, including backup facilities, to ensure Reliability, structural integrity and operational integrity of the electric system; the incremental taxes associated with requested or ordered Special Facilities; the incremental cost represented by accelerated replacement cost if the Special Facility has a materially shorter life expectancy than the standard installation; the incremental material cost for all items associated with the construction, less salvage value of removed facilities; and any other prudent costs incurred by the Company directly related to the applicable Special Facilities.

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When the Company is requested by a Customer, group of Customers, developer, City, or Municipality to provide types of service that result in expenditures in excess of Company designated Standard Facility installation, the requesting Customer, group of Customers, developer, City, or Municipality is responsible for the Excess Expenditures, unless otherwise required by applicable law, rule or regulation.

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When requested, the Company will evaluate the circumstances and determine the Standard Facilities that would be appropriate to the particular situation and determine what, if any, Excess Expenditures are associated with a Customer request or Customer requirement for Special Facilities.

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Subject to the requirements of applicable laws, rules and regulations, and subject to the Company's previously scheduled or emergency work, the Company will initially install Special Facilities (including, but not limited to, lighting facilities other than those described in a rate ride), or will replace, modify or relocate to a Company-approved location or route its existing Distribution Facilities or Transmission Facilities 1) upon the request of a Customer, a group of Customers, developer, or upon request or lawful order of a City or Municipality if the Company determines the requested or ordered Special Facilities will not adversely affect the Reliability, structural integrity, ability to efficiently expand Capacity or operational integrity of the Company's Distribution Facilities or Transmission Facilities; and 2) the requesting or ordering Customer, group of Customers, developer, City, or Municipality arranges for payment of the Excess Expenditures, or a requesting or ordering City elects that the Excess Expenditures for undergrounding of Distribution Facilities be recovered by surcharge.

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Special Facilities in Public Right-Of-Way

Whenever a Municipality as a governing body of public right-of-way orders or requests the Company to replace, modify or relocate its existing Distribution Facilities or Transmission Facilities located by permit in the public right-of-way to the extent necessary to avoid interference with construction on the public right-of-way, such facilities will be replaced, modified or relocated at the Company's expense, provided the construction is the Standard Facilities installation designated by the Company.



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If the Municipality requests or orders a facility other than the Standard Facilities, the Company will provide the Municipality notification of the Excess Expenditures to be incurred for Special Facilities, compared to Standard Facilities. If the Municipality requests or orders a type of construction with costs in excess of Company designated Standard Facilities construction, the Company shall be entitled to recovery of the Excess Expenditures as provided in this section. L
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Except in emergencies, the Company has no obligation to commence initial construction of new Special Facilities, or to commence construction for replacement, modification, reconstruction or relocation of existing facilities, until the Company receives a permit or other written authorization from the Municipality (or its designee) having jurisdiction over use of the applicable public right-of-way, authorizing the construction at a Company-approved reasonable location within the public right-of-way or at a location established by lawful order of the Municipality. L
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The Company reserves the right to require an order from a City or Municipality if the Company determines the requested Special Facilities constitute an improvement primarily for the benefit of a landowner or other group and only an incidental benefit to public use of the right-of-way. The Company also reserves the right to challenge the lawfulness of a Municipality's order. L
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Underground Facilities Requirements

The following provisions apply when replacing overhead facilities with underground facilities:

When required, the Customer at Customer's expense must engage an electrician to adapt the Customer's electrical facilities to accept service from the Company underground facilities.

The Company will allow reasonable time for the Customer to make the necessary alterations to the facilities before removal of the existing overhead facilities. The Customer, group of Customers, developer or Municipality must provide the Company reasonable notice of the undergrounding request so Company may efficiently plan and install such facilities.

Perpetual easements will be granted to the Company at no cost to the Company whenever any portion of the underground Distribution system is located on private land. These easements also will grant the Company access for inspection, maintenance, and repair of Company facilities.



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The Company must receive, by franchise or permit, full access to its facilities installed underground for the purpose of inspection, maintenance, and repair of such facilities, such right of access to include the right to open public ways. L
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A Municipality will give sufficient notice and will allow the Company sufficient time to place its facilities beneath public ways while the same are torn up for resurfacing. A Municipality shall provide the Company with access to the torn up public ways during such period so that the Company will have unobstructed use of sufficiently large sections of the public ways to allow installation of the underground facilities in an economic manner. L
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The Customer shall install, own and maintain the necessary conduits and Secondary Service conductors to a point of common connection designated by the Company for secondary voltage service supplied from an underground Distribution lateral. A point of common connection can be the secondary compartment of the transformer, a current transformer cabinet, a self-contained Meter socket, or other type of Company-approved junction box. The Company will make final connection of the Customer's Secondary Service conductors to the Company's facilities. L
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Secondary voltage service supplied from underground secondary service conductors requires that the Customer install, own, or maintain necessary conduits on private property to a point designated by the Company. Secondary service conductors usually will be installed by the Customer in the Customer's conduit, however, in some installations it may be preferred to have the Company provide a continuous installation from Company facilities through the Customer conduit to the Customer's service equipment. In these installations the Customer must pay the total installed cost of the Company's cable installed on private property. The Company will make the final connection of the Customer's secondary service conductors to the Company's facilities. L
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Special Facilities Payments

Where the requesting or ordering Customer is required to prepay or agrees to prepay or arrange payment for Special Facilities, the requesting or ordering Customer shall execute an agreement or service form pertaining to the installation, operation and maintenance, and payment for the Special Facilities.



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Payments required will be made on a non-refundable basis and may be required in advance of construction unless other arrangements are agreed to in writing with the Company. The facilities installed by the Company shall be the property of the Company. Any payment by a requesting party shall not change the Company's ownership interest or rights. N
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Charges for Special Facilities shall be an annual fixed charge of the costs associated with the Excess Expenditures, billed in 12 equal monthly installments, unless another period is specified in the applicable rate schedule or Commission-approved ESA. N
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Alternatively, the Customer may prepay the Excess Expenditures amount and then, in lieu of the calculated charge for Special Facilities, pay an annual fixed charge for the recovery of operations and maintenance expenses related to the Excess Expenditures amount, billed in 12 equal monthly installments. The operations and maintenance expense rate is a subcomponent of the Special Facilities charge described herein. N
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The monthly charge shall be discontinued if the Special Facilities are removed or if the Special Facilities eventually qualify as Standard Facilities. N
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The Company shall provide to the Customer an estimate with detail of the costs prior to construction. N
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Section 5.03 TEMPORARY SERVICES

Pursuant to North Dakota Administrative Code Standards of Service 69-09-02-08, the Company may require the Customer to make an advance deposit sufficient to cover the estimated costs of furnishing temporary service. Customers taking temporary service shall pay the regular rates applicable to the class or classes of service rendered. In addition, the Company may require the Customer to pay the installation and removal cost, less salvage value, of facilities installed by the Company to furnish temporary service to the Customer.

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Fergus Falls, Minnesota

Section 5.04 STANDARD INSTALLATION

Service at Secondary and Primary Voltage

The Company provides voltage at the following levels.

Secondary voltage service is defined as single- or three-phase alternating current from 120 volts up to, but not including, 12,470 volts where the substation and distribution systems are provided by the Company.

Primary voltage service is defined as single or three-phase alternating current supplied at the same voltage as the low side of the local substation which may include voltages from 2,400 volts up to, but not including, 41,600 volts where the substation transformer is provided by the Company and the distribution transformers and distribution primary systems, if any, are provided by the Customer.

Transmission voltage is defined as three-phase alternating current at 41,600 volts or higher where any substation and distribution primary systems are provided by the Customer.

The Company will provide service to the Customer at any specific standard voltage that is available in the local service area. The Company will supply the Customer with a list of the available voltages at which the Customer may take service from the Company.

Customer will be metered at the lowest utilization voltage as determined by the Company and then adjusted to compensate for transformer losses so as to be the equivalent of metering at the service delivery voltage.

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The Company will install, own, and maintain on an individual project basis the Distribution Facilities necessary to provide permanent service. The Customer will be required to pay, in addition to the applicable rate, a one-time charge of the following amounts, if applicable, to the Company:

Service Installation

The Company will extend, on private property, to a Company-designated service location, a Distribution lateral, the total cost of which must not exceed a sum equal to three times the Customer's anticipated annual revenues. When the cost of the necessary extension exceeds this limit, the Customer will be charged in accordance with the Company's extension rules identified in this Section 5.01.

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Winter Construction

When underground facilities are installed between October 1 and May 31, inclusive, because of failure of the Customer to meet all requirements of the Company by September 30, or because the Customer's property, or the streets leading thereto, are not ready to receive the underground facilities by such date, such work will be subject to a winter construction charge when winter conditions of six inches or more of frost exist, snow removal or plowing is required to install service, or burners must be set at the underground facilities in order to install service for the entire length of the underground service. Winter construction will not be undertaken by the Company where prohibited by law or where it is not practical to install underground facilities during the Winter Season. The Company reserves the right to charge Customers for any unusual winter construction expenses. All winter construction charges are nonrefundable and are in addition to any normal construction charges. The Company will determine payment requirements based on actual costs.

Service at Transmission Voltage

Transmission voltage service is defined as three-phase alternating current at 41,600 volts or higher. The availability of service at transmission voltage will be determined by the Company when requested by the Customer. The service voltage available will vary depending on the voltage in the vicinity of the Customer's service location. Customers electing Transmission Service for any portion of the service will be considered a Transmission Service Customer. The Customer will own the substation and other Distribution Facilities, along with any additional investments, at the Customer's location whether secondary, primary, or transmission voltage.

Transmission voltage service will be provided under the following conditions:

1. Such service does not adversely affect the Reliability of the rest of the system or cause an undue expense on other Customers.
2. Customer will be metered at the lowest utilization voltage as determined by the Company and then adjusted to compensate for transformer losses so as to be the equivalent of metering at the service delivery voltage.



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Section 5.05 SERVICE CONNECTION

The Customer, without cost to the Company, grants the Company and its successors and assigns a perpetual easement and right-of-way on, over, across and under the Customer's property for the installation, operation, maintenance, repair, extension and removal of equipment necessary to provide electric service, such as overhead or underground Transmission and Distribution lines, service conductors and other equipment, and necessary fixtures and all other devices in connection therewith; together with the right to permit the attachment of other wires to the poles or in a common trench for purposes of telecommunications or cable communication systems.

The Customer further grants the Company and its successors and assigns the right and perpetual easement to place, position and locate the butts of the main poles, pole structures or underground wires over, across or under the Customer's property in such manner and location as the Company and the Customer may mutually agree. The Company shall have the right of ingress and egress at all reasonable times for the purpose of the perpetual rights and easements granted, and shall have the right to cut down and trim trees and vegetation as reasonably necessary to keep the wires of the Company's electric lines clear, so as to be maintained in accordance with the Company's standards of construction and maintenance. The Customer agrees to provide, without cost to the Company, such other rights of way or permits (including railroad permits), as may be necessary to provide electric service.

The Customer will also provide and maintain on its property, at a location satisfactory to the Company, proper space for the Company's transformers, metering equipment, and other equipment. The Customer will ensure the safekeeping of the Company's Meters and other facilities and reimburse the Company for the cost of any alternations to the Company's lines, Meters, or other facilities requested by the Customer and for any loss or damage to the Company's property located on the premises, except when such loss or damage is beyond the reasonable control of the Customer.

Where the Customer has blocked or restricted access to Company facilities through plantings, construction, pavement, or other object(s), all costs of obtaining access for maintenance, repairs or replacement of the facilities, whether underground or overhead, together with all costs of site restoration including, but not limited to, trenching, tree removal, earth removal, reconstruction or repaving, are the responsibility of the Customer.

If the Company is required to change the service lines or its equipment used to provide electric service to the Customer for any reason other than normal maintenance or inadequate Capacity, the Customer shall pay all costs connected with the change.



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Where the Customer requests electric service and service is provided by means of an underground service lateral, owned and installed by the Company, the Customer shall, except for backfilling, assume, at its own expense, the necessary land restoration including, but not limited to, yard maintenance, grass planting, and trench leveling.

Except as may be agreed in writing, title and ownership of all lines, extensions and equipment furnished by the Company shall be and remain in the Company, and may not be owned by nor become a part of the property of the Customer. The service conductors as installed by the Company from the Distribution line to the point of connection with the Customer's service entrance conductors will be the Company's property and will be maintained by the Company at its own expense. The Customer will allow the Company access to the service conductors to perform maintenance.

In the event of the failure of the Customer to make payment for service provided by the Company and service is disconnected, as permitted by these General Rules and Regulations in Section 3.01, the Company may remove any and all equipment, extensions of lines and other property installed by the Company on the Customer's property.

Transformers, service conductors, Meters, and other equipment used in furnishing electric service to a Customer have a definite Capacity. Therefore, the Customer shall make no material increase in load or equipment without first making arrangements with the Company for the additional electric supply.



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USE OF SERVICE RULES

Section 6.01 CUSTOMER EQUIPMENT

The Company may require that the Customer make changes to the Customer's system at the Customer's expense, or pay the costs of Company's installation of nonstandard Distribution Facilities, where the Company reasonably determines that such changes or nonstandard installations are necessary to correct operating characteristics of the Customer's equipment or system(s) that interfere with satisfactory service to other Customers of the Company.

The Customer is notified in writing (or by verbal notice followed by a written notification) when equipment that the Customer is using or the Customer's system(s) interferes with or adversely affects the quality of service for other Company Customers. Following the notice, the Customer will be afforded reasonable opportunity to make suitable changes to the equipment or system(s), or to provide additional equipment, at Customer's expense, to eliminate or prevent these adverse effects.

In the event the Customer fails to make the necessary changes and other Company Customers continue to be adversely affected by the operating characteristics of the Customer's equipment or system(s), the Company reserves the right to 1) require that a portion of the Customer's load be served through a separate service and Meter with separate billing; 2) refuse to serve problem loads; 3) discontinue service to existing loads; and/or 4) install nonstandard Distribution Facilities and charge the Customer for the Excess Expenditure as provided for Special Facilities in Section 5.02 of these General Rules and Regulations.



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Section 6.02 USE OF SERVICE; PROHIBITION ON RESALE

Electric service may be used only for the purposes set forth in the respective rate schedules. Except as allowed in specific tariffs or rate schedules, electric service is furnished for the use of the Customer only, and the Customer may not resell it. The Customer may not use or enable third parties to use electric service furnished by the Company to facilitate sales of electricity, whether such electricity has been generated by the Company, Customer or a third party. By way of example but not in limitation, this restriction prohibits Customers from consuming the Company's retail electric service in any way that would allow Customers or any third party to sell electricity (whether Company provided, Customer-generated or third party-generated) for the purpose of profiting from arbitrage between the rate paid by the Customer to the Company and the price received by the Customer or third party from the sale of electricity.



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COMPANY'S RIGHTS

Section 7.01 WAIVER OF RIGHTS OR DEFAULT

No delay by the Company in enforcing any of its rights is deemed a waiver of its rights, nor is a waiver by the Company of one of the Customer's defaults deemed a waiver of any other or subsequent defaults.



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Section 7.02 MODIFICATION OF RATES, RULES AND REGULATIONS

Company reserves the right to modify any of its rates, rules, and regulations or other provisions now or hereafter in effect, in any manner permitted by law. Customers are provided with notice of any such modification as required by North Dakota Century Code and North Dakota Administrative Code.



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GLOSSARY - Section 8.01

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GLOSSARY AND SYMBOLS

Section 8.01 GLOSSARY

Glossary of terms used in tariffs and riders

Account – The Customer-specific identifier for tracking the service the Company provides through a Meter(s) or other measuring device at a specific Customer service location. One Customer may have several Accounts with the Company.

Advanced Metering Infrastructure – Communication infrastructure that supports the remote collection of Customer's electrical energy consumption.

Billing Demand – A charge applied to an Energy Customer for Capacity reserved or made available explicitly for that Customer. Customer's Demand as used by Company for billing purposes. Billing Demand is calculated and specified in applicable tariffs.

Capacity – The maximum amount of power, normally expressed in Kilowatts (kW) or megawatts (MW), that a given system or subsystem can carry or produce at a particular moment.

Commercial – A business consumer of Energy.

Commission – The regulating entity in the state government that oversees the operations of investor-owned utilities. (See North Dakota Public Service Commission).

Company – Otter Tail Power Company, a Minnesota corporation, a regulated power company providing electricity to Customers in Minnesota, North Dakota and South Dakota.

Control Criteria – The terms and guidelines governing the supply of electricity to non-firm electric loads.

CT Metering – A watt-hour Meter that is used with current transformers. The current transformer reduces the primary current to a secondary current applied to the Meter in a known proportion. Used when the current exceeds 400 amperes.

Customer – Any party that is involved in the purchase or sale of electrical Energy from or to Company.

Customer Charge – Part of the monthly basic Distribution charge to partially cover costs for billing, Meter Reading, equipment, service line maintenance and equipment. This charge is the same no matter how much electricity is used.

Demand – The rate at which electric Energy is delivered to or by a system, part of a system, or piece of equipment and is expressed in Kilowatts (kW) or megawatts (MW).



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<i>Demand Interval</i> – The specified interval of time on which a Demand measurement is based.	L LC L	<i>Full-requirements Customer</i> – A customer who obtains all of its electric requirements from the Company, and does not have on-site generation or battery, except for emergency standby generators.	N N N N N
<i>Distribution</i> – The local wires, transformers substations and other equipment used to deliver electricity from the high-voltage transmission lines to low voltage Distribution lines and to end-use consumers.		<i>Generator</i> – A general name given to a machine for transforming mechanical Energy into electrical Energy.	
<i>Distribution Facilities</i> – Company facilities as defined in Section 5.02 of these General Rules and Regulations.		<i>Government Unit</i> – A city, town, county, or other local unit of government with jurisdiction over the use of the public rights of way or other public areas.	N N N N
<i>Energy</i> – Customer’s electric consumption requirement measured in Kilowatt-hours (kWh).		<i>Kilovolt (kV)</i> – A unit of pressure equal to one thousand volts.	
<i>Energy Charge</i> – The amount on Customer billings reflecting the actual Energy used over the billing period.		<i>Kilowatt (kW)</i> – A unit of electrical power equal to one thousand watts. Electric power is usually expressed in Kilowatts. A watt = volts times amps times power factor. One watt = 1/746 Horsepower and a Kilowatt = 1,000 watts or 1.34 Horsepower.	
<i>Excess Expenditure</i> – Certain costs incurred by Company in the construction of Special Facilities, as defined in Section 5.02 of these General Rules and Regulations.		<i>Kilowatt-hour</i> – A Kilowatt-hour (kWh) is the standard unit of measure for electricity for which most Customers are charged in cents per Kilowatt-hour. One Kilowatt-hour is equal to 1,000 watt-hours. The total number of Kilowatt-hours charged to your bill is determined by your electricity use. For example, if you used a 100-watt light bulb for 10 hours, you would be billed for one Kilowatt-hour (100-watts x 10 hours = 1,000 watt-hours).	
<i>Facilities Charge</i> – An amount to be paid by the Customer in a fixed monthly amount for Distribution Facilities sized on the basis of the Customer’s design (rather than metered) Demand. The charge may include operation and maintenance as capital costs.	C C		
<i>Farm</i> – A Customer classification where ordinary farming operations of a Commercial scale are conducted from which Customer derives income.			



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Megawatt (MW) – A unit of electrical power equal to one million watts.

Meter – An electric indicating instrument used to measure kWhs, kW, and /or kVAR.

Meter Multiplier – A meter multiplier is needed for billing Energy and Demand when the actual amount of Energy and Demand used is too large to be registered. Therefore, the Meter displays only a fraction of the actual Energy and Demand used. A Multiplier is then applied to the difference between the present and previous reads to determine the Customer's actual Energy and Demand use. Residential service applications typically have a Multiplier of 1. Some Commercial type applications may have a Multiplier greater than one in order to properly measure the Customer's actual Energy and Demand use.

Meter Reading – The period, expected to be 30 days, between requested Meter reads utilized by the billing system to render a Customer's energy consumption.

Midwest Independent System Operator (MISO) – An independent third party operating in the Midwest states and formed to operate the transmission system in a way that provides fair access for all electricity suppliers. The ISO maintains instantaneous balance of the Grid system by controlling the dispatch of flexible plants to ensure that loads match resources available to the system. It is regulated by the Federal Energy Regulatory Commission (FERC).

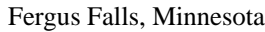
Municipality – A city, town, or other local unit of government with jurisdiction over the use of the public rights of way or other public areas.

Non-Standby Service Customer – A Customer who a) does not request and receive approval of Standby Services from the Company or, b) is exempt from paying any standby charges as allowed by law or Commission Order or, c) in lieu of service under this tariff, may provide Physical Assurance, or d) will take service from any of the Company's other approved base tariffs.

North Dakota Public Service Commission (NDPSC) – The regulating entity operated by the State of North Dakota that oversees the operations of investor- owned electric utilities such as Otter Tail Power Company.

Partial-requirements Customer – A Customer who obtains any portion of its electric requirements from installed on-site, non-emergency electric generating capacity or battery and relies on the Company for additional electrical services.

Reactive Demand – A term used in the calculation of power factor defined as the relationship between the total power (kVa) and the real power (kW) for loads such as motors that require magnetizing current to operate.



Total Coincident Demand – The sum of two or more Demands that occur in the same Demand Interval as determined by Company.



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ELECTRIC RATE SCHEDULE

General Rules & Regulations

GLOSSARY – Section 8.01

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Original

Transmission Facilities – Company L
provided facilities as defined in Section 5.02 L
of these General Rules and Regulations. L

Transmission Service – The reservation and L
transmission of Capacity and Energy on L
either a firm or non-firm basis. L

Winter Season or Winter – The period of L
time beginning October 1 and ending L
May 31. L



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ELECTRIC RATE SCHEDULE

General Rules & Regulations

DEFINITION OF SYMBOLS

Section 8.02

First Revision

Section 8.02 DEFINITION OF SYMBOLS

The following symbols on rate schedules or rules and regulations shall signify the following revisions:

- “C” Changed listing, rule, or condition which may affect rates or charges
- “N” New material including listing, rate, rule, or condition
- “R” Rate change
- “D” Discontinued
- “L” Material relocated to another part of rate schedule, to a completely different rate schedule, or to the General Rules and Regulations