The Minnesota Public Utilities Commission (MN PUC) approved administrative language updates related to the implementation and operation of our Advanced Metering Infrastructure (AMI) and Outage Management System. Updates to the Rate Schedules, listed below, are located on our website at otpco.com/MNRates and become effective October 1, 2023.

The MN PUC also approved our new AMI Opt-out Rate, which applies on a per-account basis to qualifying customers who request to have remote communication abilities turned off of their advanced meter(s). This rate includes the cost to turn off the radio in the meter, monthly manual reading charges, and a fee to reactivate the radio when a customer moves or chooses to receive AMI services.
General Rules and Regulations
Section 1.02 – Application for Service
Section 1.05 – Contract Agreements and Sample Forms
Section 4.01 – Meter and Service Installation
Section 4.02 – Meter Readings
Section 4.03 – Estimated Billing
Section 4.04 – Meter Testing
Section 4.07 – Monthly Billing Period and Prorated Bills
Section 8.01 – Glossary

Rate Schedules
Section 9.01 – Residential Service
Section 10.01 – Small General Service

For more information, contact Customer Service at 800-257-4044 or visit otpco.com.