

# Medically necessary equipment protection

If you're a residential customer with an existing medical condition and rely on electric service to power medical equipment, you may qualify for protection from disconnection.

To qualify, you must provide written certification from a licensed medical professional stating that lack of service will affect your health or safety. If your account is overdue, you must also agree to a payment plan.

We won't disconnect your electric service if you provide medical certification and follow your payment plan.

For more information,  
contact us at **800-257-4044**  
or visit **otpc.com**.

